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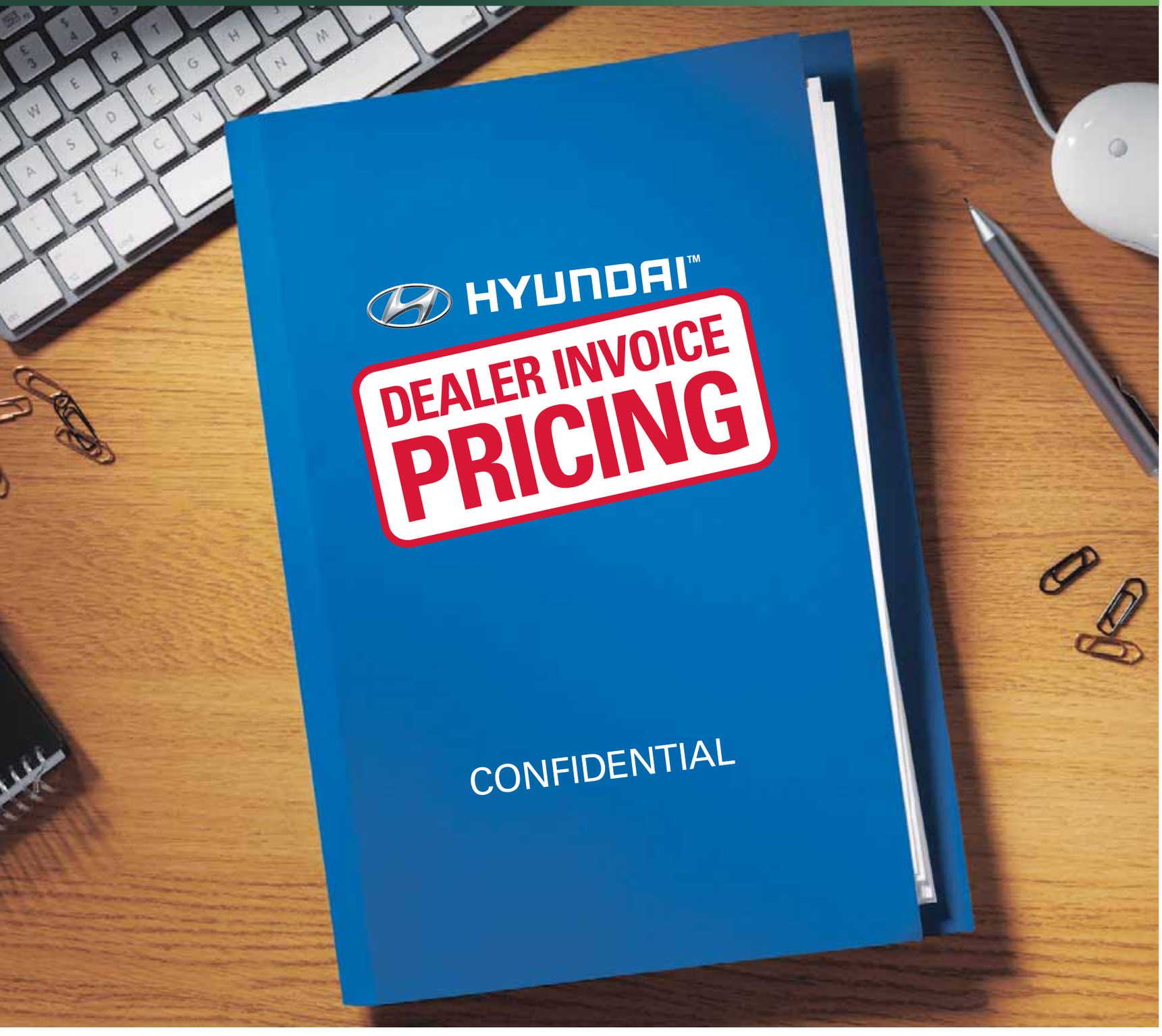

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HIGH INFIDELITY

DIAZ GETS 'PLAYED' IN THE OTHER WOMAN; USE METRO AR TO SEE A CLIP PAGE 17

metro AR

Aboriginal life expectancy is bad — but not 'age 37' bad

Report author hopes those who heard false statistic will still consider sad truth PAGE 4

Look left, look right — study suggests 1 in 3 were abused

Lead author says study is first on rate of child abuse in Canadian adults PAGE 8

Got ovaries? Do I have the place for you

Study ranks Canadian cities for women based on health, education, personal security, wealth and leadership PAGE 6

STRUCK BROOKLYN

Raptors guard DeMar DeRozan drives hard over Brooklyn Nets forward Andray Blatche for two big points during Round 1 of the playoffs in Toronto on Tuesday. DDR led the team with 30 points, giving the Raps a 100-95 victory and a tie in the series. More coverage, page 32.

NATHAN DENETTE/THE CANADIAN PRESS

Chief of TCHC faces the axe

Scathing report. Ombudsman says CEO ran public company like 'personal fiefdom'

Toronto Community Housing Corp.'s chief executive, Gene Jones, created a management job for a city-hall aide with ties to Mayor Rob Ford, then promoted her to senior director less than six months later. Lisa-Joan Overholt got a $30,000 raise.

Jones' executive assistant, Leisin Chan, was given overtime pay she wasn't eligible for. TCHC executives then attempted to alter her pay records so nobody would know she had made more than $100,000, a sum that "flabbergasted" the board chair.

Jones appointed a vice-president of human resources without competition. He hired a vice-president of asset management before the supposed competition had ended. He habitually ignored company rules on hiring, firing and promotion.

The man chosen in 2012 to turn the city's public housing provider around after a governance scandal now faces one of his own.

In a scathing report released on Tuesday, city ombudsman Fiona Crean portrayed an agency in which the CEO and other executives ran roughshod over internal checks and a hapless board of directors.

Crean said the executives ignored potential conflicts of interest, gave managers unjustified pay hikes, appointed favourites without allowing others to apply, fired people recklessly and impulsively and ran the city-owned company "as though it was their own personal fiefdom."

"This is a shocking story about the abject failure of leadership from the top. The CEO set the tone, describing his every move as 'his prerogative,'" Crean wrote.

Mayor Rob Ford stood by Jones. He said he saw nothing "scathing" in the report and said he thinks "they are picking on him."

TORSTAR NEWS SERVICE

Decision makers

Gene Jones, who earned $270,582 in 2013, including his 2012 bonus, did not comment.

- The board met in secret on Tuesday to hear from Crean, Jones and others. No decision was made.
- The board will convene again on Friday.

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Richard Kachkar

Cop killer allowed into community

A man who killed a Toronto police officer with a snowplow has been allowed out of his secure unit at a mental-health facility and into the community three times in the past month, a hearing was told Tuesday.

Richard Kachkar has been detained in the Ontario Shores mental-health hospital in Whitby for about a year, since he was found not criminally

Richard Kachkar THE CANADIAN PRESS

responsible for killing Sgt. Ryan Russell.

The Ontario Review Board, which decides if and how NCR patients should be detained, stirred controversy when it ruled last year that Kachkar should be allowed escorted trips into the community. The Crown appealed the decision and lost.

THE CANADIAN PRESS

Hydro bills

Debt retirement charge expected to go

Ontario can get ready to bid farewell to the debt retirement charge — that extra fee on their hydro bills.

The province's electricity users have paid an extra 0.7 cents per kilowatt hour on every hydro bill since 1999.

Energy minister Bob Chiarelli has called a news conference for Wednesday. Although officials in Chiarelli's office refused to confirm details of the announcement, it's likely he'll announce the extra charge will vanish by the end of 2015.

TORSTAR NEWS SERVICE

Gala of Light

Non-profit to raise funds for women

On May 15, Street Haven at the Crossroads is holding its third annual Gala of Light event at the Spoke Club in Toronto.

Street Haven is a not-for-profit community-service organization that provides emergency shelter and educational services to marginalized women within Toronto.

The gala fundraiser's mandate is to educate attendees on the state of marginalized women in Toronto over cocktails, hors d'oeuvres, live entertainment and special guest appearances.

The event will also include a silent auction with donations. Go to streethaven.myevent.com for more info.

METRO

Cruelty trial begins for woman housing 'about 107 cats'

'Beyond sad.' Court hears of a urine-like stench wafting from the home near Yonge and Eglinton

Quoted

"My mouth started foaming. I didn't vomit, but I felt ill."

Dorette Pollard, witness

Diane Way, a lawyer with four degrees, is charged with animal cruelty after up to 60 cats were seized from her Davisville home. CARLOS OSORIO/TORSTAR NEWS SERVICE

The stench wafting from the two-storey home was like urine, but also seemed to carry the foul hint of death. With her eyes burning from the stink, Toronto police Const. Yvette Chiasson stood on the front porch as a cat pawed at the screen door from inside.

"His one eye was an inch lower than it should be," she said, testifying Tuesday at an animal-cruelty trial stemming from what she saw that day in April 2011. Chiasson said the cat was skinny and covered in oozing sores, trying to claw its way outside, to get to the fresh air.

"It looked like (the eye) was rotting right out of his head.... It was beyond sad. It was heartbreaking."

Chiasson was the first cop called to the house at 144 Manor Rd. E. near Yonge and Eglinton that Sunday afternoon. Within the next few hours, firefighters in protective suits had scoured the home for a possible human body, discovering instead several mangy-looking cats with feces and urine soaking the floors and splattered all over the house, according to testimony heard in court Tuesday.

The Crown alleges there were "about 107 cats" on the premises, describing it as "unsanitary to the extreme."

The homeowner, Diane Way, 66, is charged with animal cruelty and causing unnecessary suffering to animals. The lawyer and former George Brown College professor, a diminutive woman with a neat bob of grey hair, pleaded not guilty on the opening day of her trial at a College Park courtroom on Friday. The Crown called five witnesses.

Way's next door neighbour, Charles Baker, testified Tuesday that he had been bothered by the stench "of old urine, basically" that came from Way's house for about two years. He would sometimes see cats in the window, and said the state of Way's yard and the ever-present stink from her home had become a neighbourhood issue that had been taken up with the local councillor.

Dorette Pollard, a lawyer from Ottawa, also testified. She told the court she was canvassing for election to a legal administrative body when she approached Way's home on April 24, 2011. That's when the smell rocked her, she said.

"Because of the scent I thought maybe someone had died inside," she told the court.

Pollard then called 911 to report her concern, she said.

Way's trial continues Wednesday.

TORSTAR NEWS SERVICE

Lawyer: Alleged abuser lives 'law-abiding life'

Gordon Stuckless THE CANADIAN PRESS

The man at the centre of the Maple Leaf Gardens sex-abuse scandal pleaded guilty Tuesday to 100 charges involving 18 underage victims.

Gordon Stuckless, 65, entered the plea in a Toronto courtroom in relation to offences from decades ago.

The charges include indecent assault, sexual assault and gross indecency and span from 1965 to 1985.

Stuckless pleaded not guilty to several charges, including sexual assault with a weapon and buggery, and his lawyer Ari Goldkind said a trial on those charges is expected to get underway in the next couple of weeks.

Crown attorney Kelly Beale is expected to request a dangerous-offender assessment for Stuckless, but Goldkind said his client, who's on a sex-offender registry, continues his chemical-castration therapy and has been living "a very law-abiding life."

"Mr Stuckless doesn't come close to meeting the test for dangerous offender," he said.

But Allan Donnan, one of his victims in an earlier case, said he wasn't convinced.

"For 30 years he was cold, he was calculated, he was premeditated.... What proof does anyone have that since he came out of jail there hasn't been a single recurrence?" Donnan said outside court.

THE CANADIAN PRESS

‘Shocking’: The real story behind aboriginal number 37

109 deaths studied. Doctor at Anishnawbe Health Toronto says report on life expectancy for aboriginals living in Toronto was not a representative sample

JESSICA SMITH CROSS
jessica.smithcross@metronews.ca

The news that the average life expectancy of aboriginal people in Toronto is only 37 is not only shocking, it is also untrue.

A CTV story shared widely on social media featured a report from Dr. Chandrakant Shah of Anishnawbe Health Toronto, who studied the deaths of 109 aboriginal people in Toronto between 2010 to 2012.

It carried the headline, “Life expectancy for Aboriginals in Toronto is 37: report.” However, Shah’s report was not meant to be representative of all aboriginal people in Toronto, he said.

Shah’s report was based on lists kept by Anishnawbe Health Toronto and three other social service agencies of aboriginal people who’d died between 2010-2012. Of those 109 deaths, the average age was 37.

“I cannot say it is a representative sample of all aboriginal people in Toronto but what it is is an interesting finding. It’s a shocking finding, to be honest with you,” he said.

Statistics Canada researchers have found that the remaining life expectancy for people who report having aboriginal ancestry is indeed shorter than the general Canadian population — but by four to seven years, not decades.

Determining the actual life expectancy of aboriginal people is challenging with Canadian data because death records do not contain information about ancestry or race.

However, the Statistics Canada researchers used long-form census data and follow-up data on mortality from 1991 and 2006 to determine remaining life expectancy at age 25 for registered Indians, non-status Indians and Métis people.

For the men, the remaining life expectancy at age 25 was 46.9 to 48.5 years, for a total life of 71.9 to 73.5 years. For the women remaining life expectancy at age 25 was 51.1 to 52.5 years, for a total life of 76.1 to 77.5 years. According to Statistics Canada, there is insufficient data to do that analysis for Toronto alone.

City council’s executive committee is scheduled to discuss Shah’s report on Wednesday.

Coun. Mike Layton forwarded the report to the executive, after studying it at the city’s Aboriginal Affairs Committee, and made the same mistake as CTV.

“Dr. Shah’s report traced the average age of death and causes of death amongst aboriginal people living in Toronto over the past several years. His findings were disturbing. The average age of death for the aboriginal community was 37, compared to 75 years of age for Torontonians overall,” he wrote.

In Shah’s report to council, he said Statistics Canada’s findings are unreliable because many aboriginal people do not participate in the census.

Shah said he hopes people who heard the erroneous statistic were shocked and thought about how “the land of plenty doesn’t have plenty for everybody.”

The misunderstanding of his study notwithstanding, he said health outcomes among aboriginal people are poor and there are many premature deaths of aboriginal people in Toronto.

His study, which also included interviews carried out with people close to the deceased, was meant to show the root causes.

“What I’m presenting is a different way of looking at things,” said Shah. “We ask why are these people dying? These people are young, literally, they are full of hope and aspiration. And something has happened in their lives which eventually resulted in premature death. That’s what I was looking for: the root cause, not the medical cause of death.”

Since the story, some people have been talking about how his study was about homeless people, which isn’t true, he added. “There is a misconception. They think they’re all homeless. No.”

Dr. Chandrakant Shah at the Anishnawbe Health Toronto centre in this 2012 file photo. Shah’s recent report claiming that the average life expectancy of aboriginal people in Toronto is only 37 had plenty of shock value. TORSTAR NEWS SERVICE

Quoted

“We sometimes become complacent in terms of thinking — and it is true — that Toronto has a great number of social services around not only non-aboriginals but aboriginals, but still things are happening to quite a few individuals who do die prematurely.”

Dr. Chandrakant Shah

Search for missing pet pigeon against all odds

Janelle Iandoli lost her pet pigeon Pilot earlier this month near Ossington and Queen. CONTRIBUTED

Have you seen this pigeon?

He’s just a regular pigeon to look at, dark grey and speckled with bright red feet, but he has a wicked sense of humour. Just ask the cat he both torments and snuggles.

Janelle Iandoli saved the tiny chick she named Pilot from exterminators six months ago and hand-raised him.

“I bottle-fed him. I taught him how to fly. He lived with us in the house all winter,” she says. “He thinks he’s human.”

He went missing on April 12.

It was the first time Iandoli and her boyfriend had taken Pilot outside, beyond their patio. They were on the grass at the Givins-Shaw Junior Public School near Ossington and Argyle when the klutzy novice flyer started trying out his wings.

“He was doing circles around us and got caught in a draft,” she says. “He was blown away (toward Queen St. W.). He kept trying to land but he couldn’t.”

Iandoli, 28, has been on a quest to find her missing bird against the odds ever since.

She scours the area daily for him, examining feral pigeon flocks. She says she reached out to the Toronto Humane Society and the Toronto Wildlife Centre to no avail, since Pilot is not tagged. In desperation, she has posted flyers around the west end offering a reward for anyone who can find him.

“He doesn’t know how to survive on his own. I’m starting to get a little bit nervous,” says Iandoli, an events organizer at the Art Gallery of Ontario.

His cage is on the roof of their building in case he flies over. She has even overcome her skepticism to contact a pet psychic, who told her Pilot is still alive but may have an injured leg.

Identifying Pilot — basically a smaller version of an average Toronto pigeon — could be somewhat of a wild pigeon chase for those who don’t know him, she admits.

“I think he would fly to people, I don’t think he’d go with a flock,” Iandoli says. She would recognize him and she is sure he’d come if he saw her.

“(Pilot) is probably terrified out there, you know,” she says. “I’m just hoping anyone who sees a lone pigeon out there, just hanging out on a property ... that could be him.” TORSTAR NEWS SERVICE

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Rio4 SX with Navigation shown^
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The best place to be a woman is ...

But still mostly a man's world. CCPA rankings of Canada's largest 20 cities highlight family-friendly policies, reports of violence

For the most equal wages and more female politicians, a new analysis suggests it's better to be a woman in Quebec City — not Edmonton.

But no matter where you live, the report by the Canadian Centre for Policy Alternatives shows when it comes to violence against women and female leadership opportunities Canada still has a long way to go.

"It's not enough to just work in one area," said the report's author, senior CCPA researcher Kate McInturff.

"For women to be successful professionally, for them to be leaders … they also need to have personal security, economic security."

The report ranks the largest 20 cities based on economic security, leadership, health, personal security and education.

Quebec comes out ahead with Quebec City, Montreal and Sherbrooke in the top 10, a fact McInturff attributes to the province's family-friendly policies, including cheaper daycare.

"It allows women and men to have equal levels of flexibility at work," she said.

Canada's big three cities — Montreal, Toronto and Vancouver — are all middle of the pack, while women in Alberta fare the worst: Calgary and Edmonton are ranked 17th and 20th respectively.

But McInturff says the positives — women in Quebec City earn an average of 78 per cent of what their male counterparts make, well above the national average — are accompanied by less heartening statistics.

Women in Regina report the most instances of intimate partner violence, while women in Winnipeg report the highest number of sexual assaults.

The issues aren't limited to those cities, McInturff said, and are hard to address with federal cuts to advocacy and research. TORSTAR NEWS SERVICE

Making the connections

"For women to be successful professionally, for them to be leaders ... they also need to have personal security, economic security."
Kate McInturff, senior CCPA researcher

Star sightings, coming soon to Niagara region

Niagara Integrated Film Festival director Jason Lupish (A Kind Of Wonderful Thing), from left, NIFF co-founder Bill Marshall (also a co-founder of TIFF), and actor Erica Sherwood (A Kind Of Wonderful Thing), at the announcement for the filmfest's lineup in Toronto on Tuesday. The festival runs June 19 to 22 at venues in Niagara-on-the-Lake and St. Catharines and includes films starring Robert Duvall, Alfred Molina and the late Peter Sellers. SUPPLIED

Part of $1.4B project

York Viva busway construction starts this year

Metrolinx has awarded a $260.5-million contract to York RapidLINK, a construction consortium that will build nine kilometres of new bus lanes and 10 Viva bus stations along Yonge Street in Richmond Hill and Newmarket.

Construction, to begin later this year, is expected to be complete in 2018.

The affected stretches of Yonge will be widened to make room for the bus lanes. They are part of a $1.4-billion provincially funded bus rapid transit system that will provide 34.2 kilometres of segregated bus lanes in York Region. The idea is to provide commuters with frequent service that is more reliable because the buses aren't running in mixed traffic.

Another contract will be awarded soon for remaining sections of bus lanes along Highway 7.

The $1.4-billion York Viva Bus Rapid Transit project is part of the Metrolinx Big Move regional transportation plan. TORSTAR NEWS SERVICE

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1/3 of adult Canadians suffered abuse: Survey

The data. It cannot prove cause and effect; it can only point to possible links

A new study says one in three adult Canadians suffered some form of child abuse in their past, adding this abuse is associated with a higher risk of mental-health disorders later in life.

The lead author of the study says it provides the first national look at the prevalence of child abuse experienced by Canadian adults.

Tracie Afifi of the University of Manitoba says previous estimates were based on a nearly 25-year-old study from Ontario and more recent data from Quebec.

The study is published today in the Canadian Medical Association Journal.

The authors studied data collected from more than 23,000 adults 18 and older who took part in Statistic Canada's 2012 Canadian Community Health Survey.

Respondents were asked questions about whether they were hit or subjected to other forms of physical or sexual abuse in childhood, or whether they were exposed to violence between the adults in their homes.

Afifi says the questions didn't ask "Were you abused?" because studies have shown that some people who have been abused don't characterize their experiences as abuse.

Quoted

"We found strong associations between child abuse and mental conditions."
Researchers of the study

Instead, the questions asked whether respondents were slapped on the face or head, spanked with a hard object, pushed, grabbed, shoved or had something thrown at them to hurt them. For both those questions, respondents were asked to say yes only if the behaviour had happened a minimum of three times.

Another question asked if respondents were kicked, bit, punched, choked, burned or physically attacked at least once.

One in three adults reported experiences that met the criteria for at least one of the types of abuse, with physical abuse the most common of the three; 26 per cent of respondents said they had experienced physical abuse.

Ten per cent of respondents said they had experienced sexual abuse and nearly eight per cent witnessed intimate partner violence. THE CANADIAN PRESS

Record breaker swims for Earth awareness

World-record breaking swimmer Ben Lecomte swims in the Strait of Georgia display at the Vancouver Aquarium in Vancouver on Tuesday, April 22, 2014. Lecomte visited the aquarium to raise awareness for Earth Day and the importance of protecting our waterways. JONATHAN HAYWARD/THE CANADIAN PRESS

Heartbleed SIN stealer motivated by curiosity, not malice: Hacker

A 19-year-old man accused of siphoning some 900 social insurance numbers from the Canada Revenue Agency was likely motivated by curiosity, not malice, says one of the country's most notorious hackers.

"We love to throw around the term 'hacker,' but I don't think he's a hacker," said Michael Calce. "I think he's a computer science geek who heard about a critical bug and wanted to poke around. His curiosity got the better of him."

Last week, the RCMP charged Stephen Arthuro Solis-Reyes of London, Ont., with one count of unauthorized use of a computer and one count of mischief. The Western University student is believed to have used the Heartbleed bug — a vulnerability in the OpenSSL software used to secure countless websites — to extract personal information from CRA servers. The media has already dubbed Solis-Reyes "the Heartbleed hacker."

LUKE SIMCOE/METRO IN TORONTO

Designer Laura Siegel arranges scarves made from recycled saris for her Project Eleven27 at the Toronto Fashion Incubator in Toronto on Monday. Project Eleven27 was created to honour the lives lost in the Bangladesh garment factory collapse by partnering with artisans in India to hand-weave 1,127 limited-edition scarves. DARREN CALABRESE/THE CANADIAN PRESS

Weaving change for workers, one scarf at a time

One-year anniversary of tragedy. Canadian designer's Project Eleven27 honours victims of Bangladesh factory collapse

Seeing images emerge from the world's worst garment industry accident hit Laura Siegel hard — then led her to take action.

The award-winning Canadian designer has partnered with artisans in India on Project Eleven27, creating a collection of 1,127 scarves — one for each victim of the fatal building collapse in Bangladesh.

The April 24, 2013, tragedy at the illegally constructed Rana Plaza brought worldwide attention to the poor conditions endured by workers and renewed focus on the production practices used to create affordable goods.

"Being overseas and having visited a ton of factories at all different levels, I understand how that happened. And it was just sad because I felt that like it's something that almost could have been prevented if something was just done about it," said Siegel in an interview at the Toronto Fashion Incubator, a non-profit, small business centre that offers support and mentorship to budding homegrown designers and entrepreneurs.

Siegel, 26, spent a lot of time when she was younger travelling to developing countries, and has had the opportunity to do knitwear while in Peru and Bolivia where she learned of the passion for craft among the artisans.

"When I met individuals that were sustaining their culture that probably existed exactly the same way 1,000 years ago, (it) is just such a rare special moment," she said. "So I wanted to figure out a way for them to be able to continue to sustain what they're doing, but also to be able to continue relationships and connections with these people while designing — doing what I love — and supporting what they do."

To that end, Siegel's ready-to-wear womenswear label collaborates with artisans in rural villages around the world to help sustain craft — also a primary focus of Project Eleven27.

For the initiative, recycled saris sourced in Kutch, India, are laser-cut in Delhi and made into a yarn that's brought back to Kutch. Namori Vankar and his family then weave the brightly coloured saris into the scarves, which are a 50 per cent cotton, 50 per cent silk blend.

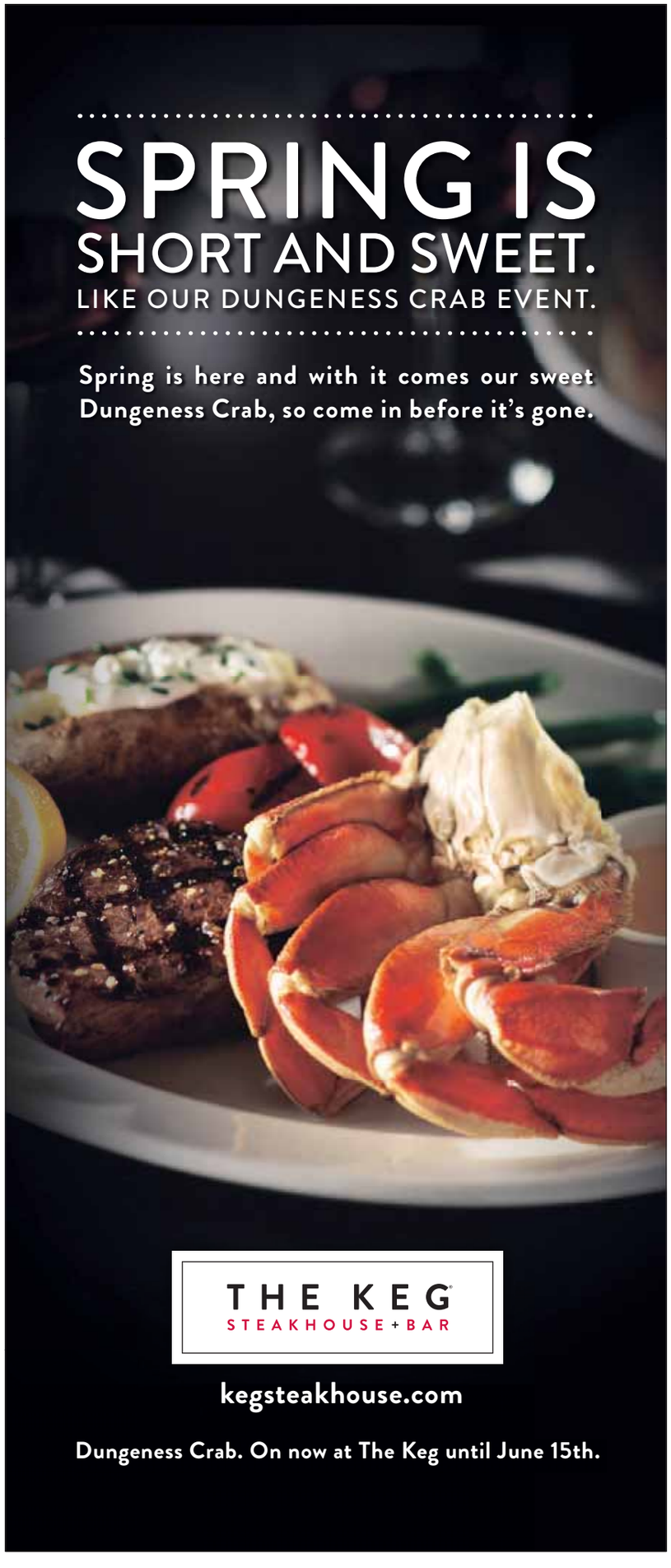
"Being able to sustain their craft, being able to continue their work is very special, especially in that region where a lot of people are forced to leave something that they've been practising in their families for so many centuries," said Siegel.

THE CANADIAN PRESS

How you can help

The 22-inch scarf retails for $135, while the 38-inch scarf — which can double as a sarong or wrap — sells for $195. The scarves will be available through Siegel's online boutique, luxury retailer Holt Renfrew and online retailers Shop Latitude and Shop Ethica.

- Project Eleven27 will be donating 25 per cent of proceeds to Sreepur Village, an organization in Bangladesh helping the families affected by the tragedy. To commemorate the one-year anniversary of the Rana Plaza disaster this Thursday, 40 per cent of sales of the scarves sold on that day will benefit the charity.



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A humpback whale outside of Hartley Bay along the Great Bear Rainforest, B.C. JONATHAN HAYWARD/THE CANADIAN PRESS

Feds eye downgrading humpbacks' status

Species At Risk Act. Reclassification would remove Ottawa's legal obligation to protect the animal's habitat

In the midst of the heated debate over oil tankers off the coast of British Columbia, the federal environment minister has proposed changing the status of North Pacific humpback whales from threatened to "special concern."

The whales have played a starring role in the campaign against oil pipelines and opponents accused the federal government Tuesday of removing a hurdle to the proposed multibillion-dollar Northern Gateway pipeline.

"What we're seeing is that the government is stripping the humpbacks of legal protection at the very time that the Enbridge pipeline and tankers project is posing a serious threat to their recovery and survival," said Caitlyn Vernon, of Sierra Club BC.

But the Committee on the Status of Endangered Wildlife in Canada, or COSEWIC, an independent group of scientists responsible for assessments, first recommended the improvement in status three years ago.

A federal official said the group was even asked to reconsider, to ensure the science was sound. Last fall, the recommendation again was to make the change.

THE CANADIAN PRESS

Numbers up

18,000

After being hunted to near extinction in the early 20th century, biologists estimate the North Pacific population now consists of more than 18,000 humpback whales.

Miami

Prof beaten up over bad grade?

Police are investigating the beating of a Miami Dade College music professor to see whether it was ordered by a student angry over a bad grade. Marc Magellan, 31, was attacked last week inside a parking garage.

The assailant called out "Professor Marc" and when Magellan turned around, the assailant began punching him and smashing his head on the concrete floor, leaving him with a broken nose and hand and other injuries.

THE ASSOCIATED PRESS

Spain. Village with 'Kill Jews' as part of its name to vote on change

The tiny Spanish village of Castrillo Matajudios, whose second name means "Kill Jews," will hold a referendum next month to decide if it should change the name that offends outsiders and embarrasses some residents, its mayor said Tuesday.

The village's 56 registered voters will be asked on May 25 whether they want to keep the name or change it to the similar, but non-offensive name the town once had, Mayor Lorenzo Rodriguez Perez said.

Historical studies show the town's original name was Castrillo Motajudios. The second name of that translates to "Jews Hill" and dates back to 1035 when 66 Jews were killed in a nearby town and those expelled settled on the hill.

Although Jews were killed in the area, researchers believe the town got its current name from Jewish residents who converted to Catholicism and wanted to convince Spaniards they opposed Jews, Rodriguez said. Others think it might have simply come from a slip of the pen.

THE ASSOCIATED PRESS

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METRO CUSTOM PUBLISHING

Legal Matters

What to expect in personal injury cases

John McLeish, Personal Injury Alliance

Q Is there any chance of a quick settlement in a personal injury case where someone has been catastrophically injured?

A Not usually. There are several extremely important steps that a lawyer must take to properly present a claim for a serious and lasting injury. First, a medical report containing a doctor's prognosis is needed, and that can take up to two years, depending on a person's injuries. Then, the lawyer must obtain reports that quantify economic losses (e.g., loss of income and cost of attendant care). As well, to obtain a fair settlement offer from the insurance company, a civil lawsuit has to be started. Realistically, it will take three to four years before this type of case can be fairly resolved.

Q What's expected of the client during the course of a case?

A A client provides any requested information and progress reports. There are also examinations for discovery, various medical assessments, mediation, and a pretrial conference to attend. But rest assured, a good lawyer will prepare the client for all meetings well in advance.

Q If I'm not happy with the way a case is going, is it possible to change lawyers?

A Absolutely. A person has to feel confident about how a case is being handled. If that's not the case, I would advise approaching another firm for a second opinion. That lawyer has a professional and ethical duty to help the client figure out what is best in the circumstances. Sometimes switching to a more experienced trial lawyer is going to be in a person's best interests.

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Kidnapped mayor resurfaces, resigns

Eastern Ukraine. After apparent abduction by pro-Russian forces, mayor now claims she supports insurgents

Mayor Nelya Shtepa walks outside a police station in the town of Slovyansk, Ukraine, in this April 12 photo. Insurgents have seized government buildings in eastern Ukraine towns over the past week and a half. EFREM LUKATSKY/THE ASSOCIATED PRESS

When armed men seized the police station in the eastern Ukrainian city of Slovyansk, mayor Nelya Shtepa declared she was on their side. She changed her story a few days later. Then she disappeared — the victim of an apparent abduction by the man who now lays claim to her job.

On Tuesday, she resurfaced, expressing support once again for the pro-Russia insurgents — but possibly no longer as mayor.

The mayoral mess reflects the anger, confusion and lawlessness that have gripped eastern Ukraine as armed groups opposed to the country's interim government seize police stations and government buildings.

In town after town in the beleaguered east, it's hard to tell who's in control. Since the unrest began, pro-Russia insurgents have adopted a strategy of electing so-called people's leaders: mayors and regional governors who claim to represent the people's will, despite their questionable background and skills for the job.

The man who now claims to be mayor says Shtepa was under the care of his comrades in the pro-Russia forces. But Vyacheslav Ponomarev is himself a dubious figure: No one seems to know his past and Ponomarev refuses to give any clarification.

On Tuesday, a Russian news site ran a video interview with Shtepa — in what the site said was her former office — in which she praises the insurgents as men with "strong souls" and thanks Russian President Vladimir Putin for annexing Crimea. The report also showed what it said was a resignation letter that Shtepa willingly signed. THE ASSOCIATED PRESS

Moscow

Putin's main critic could be jailed

A Moscow judge on Tuesday left open the possibility of jailing President Vladimir Putin's main critic for years, a sign of Putin's increasingly hard-line rule against opponents.

Russian opposition leader Alexei Navalny was fined $8,400 on Tuesday for slandering a lawmaker. His second trial starts Thursday, and prosecutors who previously secured his house arrest are widely expected to ask for jail for him pending trial, with Tuesday's verdict making him a recidivist. If there's a guilty verdict at that trial, he could get a prison term. THE ASSOCIATED PRESS

Tit-for-tat

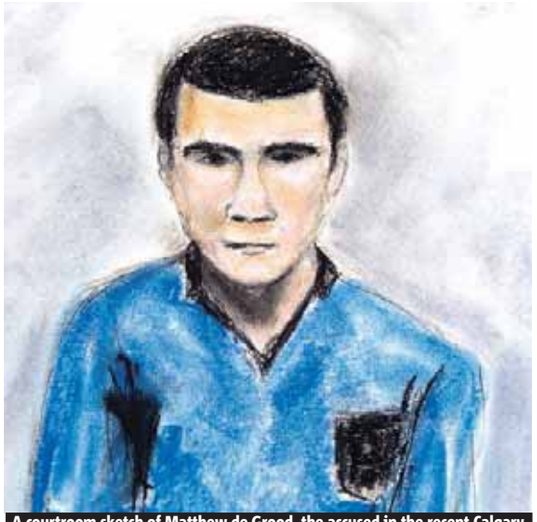
Russia expels Canadian diplomat

Russia has expelled a first secretary at the Canadian embassy in Moscow in retaliation for the earlier expulsion of a Russian military attache from Ottawa.

A Canadian government source, not authorized to speak on the record, says the first secretary of the immigration section of the Canadian embassy in Moscow has been ordered out of Russia. The move comes after Canada quietly expelled an assistant Russian defence attache earlier this month.

Prime Minister Stephen Harper has called Russia's actions in Ukraine a threat to world peace. THE CANADIAN PRESS

De Grood set to undergo psychiatric evaluation



A courtroom sketch of Matthew de Grood, the accused in the recent Calgary stabbing. JANICE FLETCHER/THE CANADIAN PRESS

'Bizarre' case. Calgary man accused of stabbing five victims at a party faces charges of first-degree murder

The father of a young man stabbed to death at a house party says his boy was the poster child for the kind of son every parent wants.

Bruce Rathwell told mourners at his son Zackariah's funeral Tuesday that the young man was athletic, artistic, loved music and spent years as a Boy Scout.

A display at the front of the Calgary chapel was a testament to the 21-year-old's interests and accomplishments. It included three guitars, a Boy Scouts uniform, rugby jersey, hockey equipment and skates.

Rathwell, a promising musician with the band Zackariah and the Prophets, was stabbed to death along with four others last week at a get-together to celebrate the end of classes.

Another party-goer, 22-year-old Matthew de Grood, is charged with five counts of first-degree murder. He appeared in court Tuesday and was ordered to undergo a 30-day assessment to determine whether he is mentally fit to stand trial.

De Grood, the son of a senior Calgary police officer, was wearing blue coveralls when he appeared in court earlier in the day via closed-circuit television.

He could be seen leaning against a wall and touching his face, with cuts and scrapes from when the canine unit took him down during his arrest.

The accused will return to court May 22. He will continue to be held at the Southern Alberta Forensic Psychiatry Centre, where he's been since his arrest. The Crown requested the assessment on the recommendation of a doctor who has been dealing with de Grood.

"The case has been adjourned for a period of 30 days to allow a psychiatrist to assess whether or not the accused is fit to stand trial," Crown prosecutor Stephanie Brown told reporters.

De Grood's lawyer, Allan Fay, said he's not ruling out a defence of not criminally responsible. "I'd be foolish to overlook any possibility, especially in a case that on its face is as bizarre as this," Fay said.

"We've never seen anything like it in Calgary, and one can't help but look at the case and consider what we know so far and how strange this whole thing is." THE CANADIAN PRESS

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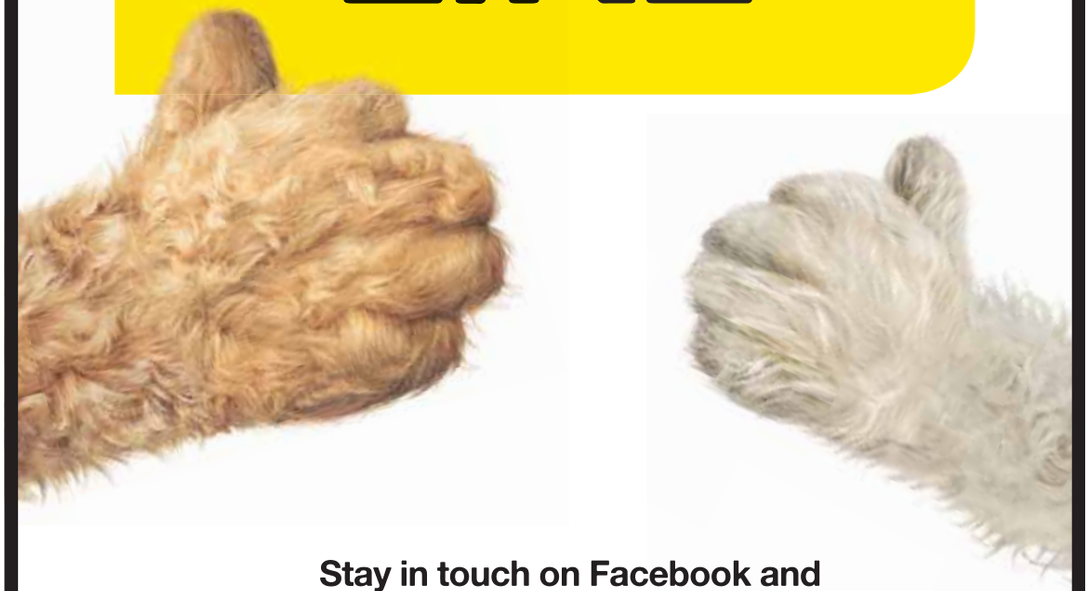

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Challenge. Google asking non-profits to suggest ways of using Glass in their work

Google has a challenge for U.S. non-profits.

On Tuesday, the tech giant asked non-profit groups to propose ideas for how to use the Web-connected eyewear Google Glass in their work. Five charities that propose the best ideas by May 20 will get a free pair of the glasses, a trip to Google for training and a $25,000 grant to help make their project a reality.

THE ASSOCIATED PRESS

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Mickey D's feels the squeeze

McDonald's is fighting to hold on to customers in the U.S. The world's biggest burger chain said sales at established locations fell 1.7 per cent in the first three months of the year. After a decade of consistent growth, sales also declined last year as McDonald's struggled to roll out new menu items.

PHOTO: CATE GILLON/GETTY IMAGES; STORY: THE ASSOCIATED PRESS

NADbank. Metro on top for readers aged 18-49: Study

More than half a million Torontonians are making Metro part of their daily lives, according to the latest newspaper readership study.

That's 509,000 people reading Metro Toronto each day, Monday to Friday, as a way to stay connected and informed about their city and the world. The 2013 NADbank readership study also showed that Metro Toronto is the best-read newspaper among people aged 18 to 49.

Nationally, the research found that Metro continues to be popular with readers in Canada's largest cities and across various platforms including print, digital paper, website and news app.

"Metro Canada increased readership on a weekly basis by three per cent to more than 4 million readers — a first for us — which demonstrates how our unique content packages resonate against Metropolitans, our target market," said Bill McDonald, President of Metro English Canada and Publisher, Metro Toronto. "In the GTA, 1.25 million Metropolitans pick up Metro on a weekly basis, continuing to solidify our position as the second-most read newspaper in the GTA behind the Toronto Star." METRO

Market Minute

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Streaming contest

AT&T eyes YouTube, Netflix, Hulu's eyes

AT&T and an investment firm run by former News Corp. executive Peter Chernin have formed an online video venture that could rival Netflix and Hulu.

AT&T Inc. and Chernin Group said Tuesday that they have committed more than $500 million in funding toward the venture. They are not saying how much each company is investing.

With online video, AT&T could attract customers of Netflix, YouTube and other services. THE ASSOCIATED PRESS

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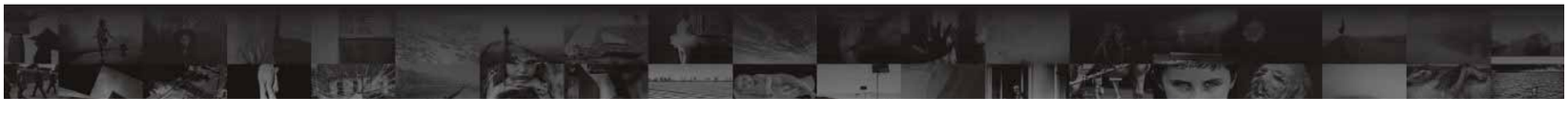

ANOTHER TYPE OF FOODIE WEIGHS IN

JUST SAYIN'

Paul Sullivan
metronews.ca

There are foodies, those uncompromising gourmets who have "an ardent or refined interest in food and alcoholic beverages," according to the dictionary.

Then there are the rest of us, who also have an ardent interest in food and alcoholic beverages, but there's nothing refined about it.

This column is for you. Business Insider has done one of those unscientific readers' choice surveys and on the strength of 2,200 responses, has determined the Best Fast Food in America. We can take that to include the rest of North America, because most of these epicurean delights do not require a run to the border.

They may require a run to the bathroom, if you insist on testing the winners, but that's another story.

So, apart from the fact that Tim Hortons barely makes the list, the rest of it is as commonplace in Canada as potholes in springtime.

What's really great about this is that everyone can play. In fact, participating is probably as impossible to resist as McDonald's fries.

The No. 1 burger is Wendy's with its characteristic square, never frozen, burger patty. I don't know about you, but a square burger patty ain't natural. Nonetheless, Dave's Hot 'N' Juicy outdistanced the Burger King Whopper and McDonald's Big Mac by a healthy margin (34 per cent to 26 per cent and 24 per cent respectively). Or should I say unhealthy?

Best pizza honours go to Papa John's, who squeaked by Pizza Hut and Domino's (34 per cent to 31 per cent and 29 per cent). Little Caesars was a distant fourth. Whatever. Does it get there in under half an hour?

No surprise here: McDonald's had the best fries by a wide margin (57 per cent), which roughly equals the percentage of North Americans raised on them from infancy.

Best fried chicken is KFC at 36 per cent. I haven't ordered a bucket for 20 years, but that doesn't stop me from going: "Maybe I should just stop and get a bucket" every time I go past the local Colonel's dispensary, which is just about every day. This stuff gets into your blood ... in more ways than one.

Subway is a double winner, with best sub (37 per cent) and healthiest choice (also 37 per cent), which is hardly a distinction considering the competition. About the only thing you can order at a fast food joint that's actually good for you is a glass of water.

Finally, there's coffee, the universal solvent. At 49 per cent, Starbucks wins hands down. The next closest was Dunkin' Donuts at 27 per cent. This is the only place on the poll where Tim Hortons appeared, with eight per cent, just behind McDonald's. Coffee seems like the last thing you'd order at McDonald's, but despite (or perhaps because of) those expectations, it's never as bad as you think.

And that's pretty much the last word. Or maybe five little last words: "You want fries with that?"

ZOOM

Bee my pollinator

Bamboo bundles are used here to create bee tunnels for nesting that hang in a magnolia tree near Langley, Wash. DEAN FOSDICK/THE ASSOCIATED PRESS

Depleting numbers threaten food supply

Bees are pulling a disappearing act. Honeybees are vanishing from their hives. Bumblebee numbers have crashed so radically that some species are believed extinct. Even native solitary bees are in decline. Food supplies dependent upon pollinators are threatened.

There is no single explanation for what is causing the pollinator losses, said Matt O'Neal, an associate professor of entomology at Iowa State University. THE ASSOCIATED PRESS

Quoted

"Common species are disappearing at a dramatic rate ... I worry in particular about pollinator species with limited ranges and that have unique habitat requirements that are being threatened. A lot of species are dropping out of the landscape."

Mace Vaughan, pollinator program director with The Xerces Society for Invertebrate Conservation in Portland, Ore.

How gardeners can help

- Plant flowers and create green spaces, especially in urban areas. Leave patches of bare soil, rocks and brush piles for use by ground-dwelling native bees.
- Install bee hotels around the yard by drilling holes in wood blocks and creating bamboo bundles.
- Eliminate or change pesticide usage.

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MetroTube

When parachuting on skis gets tiring

ANDREW FIFIELD
metronews.ca

On the same day I learned about the existence of an adrenaline-junkie hobby called speed riding — which is pretty much hurtling through the air while attached to a small parachute and a pair of skis — I also learned that it's not nearly adrenalized enough for one rider.

So what does your average daredevil do when the passion for boring, bland and familiar speed riding is extinguished. Why, you speed ride/grind your way down a chairlift cable. Naturally.
(Via Valentin Delluc on Vimeo)

VIMEO SCREENGRAB

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Turning up the cheat on trysts

Cautionary tales. From 1960's 'dirty' rendezvous at The Apartment to a Fatal Attraction cooking your rabbit, infidelity boils over on film

IN FOCUS
Richard Crouse
scene@metronews.ca

Nikolaj Coster-Waldau and Cameron Diaz star in The Other Woman. CONTRIBUTED

In the new movie The Other Woman, Mark King (Game of Thrones's Nikolaj Coster-Waldau) tries to push infidelity to Tiger Woodsian heights by cheating on his wife (Leslie Mann) with multiple mistresses, including Carly and Amber (Cameron Diaz and Kate Upton). "We got played by the same guy," says Carly.

"Getting played" in Hollywood movies dates back further than the invention of the Ashley Madison website.

In 1960, the Jack Lemmon movie The Apartment tackled the subject of adultery. The film, about a lonely insurance company lackey who allows his bosses to use his apartment as a trysting spot in hopes that they will promote him, was a big hit, but also a controversial one. The Saturday Review called it "a dirty fairy tale" and co-star Fred McMurray says a woman on the street hit him with her purse, taking him to task for making "a dirty, filthy movie."

In 2005's Derailed, Clive Owen stars as a married man who hooks up with Lucinda (Jennifer Aniston) after meeting her on a commuter train. In a hormone-induced rush, they decide to consummate their illicit affair at a seedy hotel, only to be interrupted by a burglar who robs them and sexually assaults Lucinda. Things spiral out of control as the robber blackmails the couple and seems to have an unquenchable thirst for Owen's money.

Derailed is a cautionary tale about staying faithful to your spouse and never, ever renting rooms in sleazy hotels. Part Fatal Attraction, part Hitchcock thriller, the movie stays on track through the set-up of the story, but as soon as the going gets rough the story, well ... derails.

The most famous infidelity movie has to be 1987's Fatal Attraction. It begins with Michael "I'm a married man!" Douglas having a fling with Glenn "I'm not gonna be ignored!" Close. When he tries to break off their affair, she becomes a lesson in why not to cheat on your wife.

The film was a sensation on release, inspiring a number of imitators including The Crush, Single White Female and a spoof called Fatal Instinct, and its most famous clip, the rabbit boiling on the stove, even inspired a phrase in the Urban Dictionary. According to the website, cook your rabbit "refers to the moment when someone goes over the edge in their obsession with another person."

Film's most famed femme fatale

"Men still come up to me and say, 'You scared the [crap] out of me.' Sometimes they say, 'You saved my marriage.'"

Glenn Close in an interview 20 years after Fatal Attraction's release.

Criminal Justice. De Niro out, Turturro in

John Turturro takes Criminal Justice role developed for James Gandolfini. FILIPPO MONTEFORTE/AFP PHOTO

The cast of the courtroom drama miniseries has undergone yet another shift. Following Robert De Niro's exit, the cable network has brought in John Turturro for the lead role, according to The Hollywood Reporter.

Attached to headline Criminal Justice since September 2013, Robert De Niro was forced to step down due to a scheduling conflict, according to the Hollywood news website. The star will be replaced by John Turturro, the New York actor frequently seen in the films of Spike Lee and the Coen brothers.

In the seven-episode miniseries, the actor will play Jack Stone, a lawyer defending a young Pakistani man accused of murdering his wife. The role was initially developed for The Sopranos star James Gandolfini, who died in June 2013.

The project will not be John Turturro's first stint in television. The actor won an Emmy in 2004 for his performance on Monk, in which he played Ambrose, the agoraphobic brother of the famous detective played by Tony Shalhoub.

AFP

True Blood final season

Trailer all tease, no bite on fate of Eric

Two months before kicking off the seventh and final season of its vampire show, HBO has released a teaser that shows the town of Bon Temps in a state of total chaos.

Abandoned by the U.S. government, Sookie and her friends are contending with very difficult circumstances, as the town is under attack by vampire zombies infected with the Hepatitis V virus.

And what will become of Eric, the lead vampire played by Swedish actor Alexander Skarsgard?

The 30-second clip preserves the suspense surrounding what awaits the blond vampire, who has been in a tight spot since the end of the previous season.

Fans will have answers from June 22, when the latest and final season of True Blood will premiere on HBO. AFP

Here we Chloe again, with a Jacked up 24

Broken trust. Mary Lou Rajskub is a combative Chloe opposite Jack as 24 makes a comeback

Mary Lynn Rajskub and Kiefer Sutherland at a panel for 24: Live Another Day. RICHARD SHOTWELL/INVISION/THE ASSOCIATED PRESS

24 star Mary Lynn Rajskub says she had put the action-packed spy series well behind her when word came down that Jack was coming back.

"I honestly spent like two or three days in shock, like, 'What do you mean?' Just, like, walking about the house to my husband going, 'What? How is this really happening?'" Rajskub said in a recent phone interview from Venice, where she was on a break from the London set.

"But then I had a long time to warm up to the idea and it was quite a while before they approached me in particular. So by the time they came to me with the offer I was just like, 'OK, I'm ready, I'm just waiting for you guys to call.'"

Four years after the addictive serial ended, the groundbreaking franchise is gearing up to unleash 12 new episodes in the high-octane saga of counter-terrorism agent Jack Bauer, played by Kiefer Sutherland.

In 24: Live Another Day, Rajskub returns as computer whiz Chloe, but after such a long time away from the role she says it took her a while to get used to the idea of resetting the clock for yet another adventure.

"(After the finale) I spent the first year or two thinking that the movie might happen and then after that it was like, 'OK, this is done, moving on,'" Rajskub says.

"And I had started doing stand-up comedy and comedy again and I was just starting to go on the road doing my longer sets when I got the call about 24, which was kind of hilarious. It was, like, 'OK, I'll drop this comedy and let's go back to 24.'"

Volatile reunion

"The stuff I was most nervous and most excited about is when Jack and I first encounter each other."

Mary Lou Rajskub describes head-butting reunion of the characters she and Kiefer Sutherland reprise in 24: Live Another Day.

The new batch of episodes picks up several years after the events of the series finale back in 2010. Jack is on the run and Chloe is in a dark place emotionally, says Rajskub.

"Her relationship with Jack is very bad, she doesn't like him very much, she doesn't agree with him and that was a cool thing for us to play because we don't see eye-to-eye and that was the first time I think Chloe's been confrontative with him and even more so because she suffered a personal tragedy," she says.

"That's kind of put her into this tailspin ... and she became very anti-government because of that and she works for this company ... which is similar to a WikiLeaks-type situation. She's feeling bad."

According to Fox, the new shows retain the same fast-paced format with split screens and interweaving storylines fans are familiar with, with 12 hour-long episodes this time representing 24 hours.

Rajskub describes the comeback as an "amped-up" version of the original.

"There's more explosions, more visuals, especially being in London ... and I think it's just everyone is paying careful attention to make sure that it lives up to it but still remains 24," she says. THE CANADIAN PRESS

Espionage saga returns

24: Live Another Day debuts May 5 on Global and Fox with two back-to-back episodes.

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Tim Zickuhr FACEBOOK

Who's the unfairest of them all? Ice road trucker plunders Snow White

As reality star misbehaviour goes, the Duck Dynasty crew are starting to look pretty good about now. At least they leave prostitutes where they found them.

Ice Road Truckers star Tim Zickuhr has no such social graces. According to TMZ, Zickuhr has been charged with an array of crimes after allegedly kidnapping and imprisoning a Las Vegas prostitute named Snow White. Snow White told police that Zickuhr gave her his debit card and told her to withdraw her fee. He then claimed she'd taken out more than agreed. When they met to work out their financial dispute, Snow White says Zickuhr tied her up with backpack straps, locked her in a closet, and punched her and poured cold water on her. Zickuhr then told her to call someone who could bring him the money, but she instead called a police officer.

When the police officer arrived, Zickuhr apparently confessed the whole thing. As a final stroke of elegance, he forced Snow White to exit his apartment through a second story window. Zickuhr was arrested and charged with first-degree kidnapping, extortion, and coercion.

METRO DISH

OUR TAKE ON THE WORLD OF CELEBRITIES

The Word

Jay-Z holds Kim and Kanye's wedding at Bey

MELINDA TAUB
Metro World News

What could go wrong with Kim and Kanye's wedding? They both adore big splashy events, they seem really in love, and they have enough money that no one ever needs to end up sobbing in a strip mall parking lot because they can only afford pink hydrangeas, not fuchsia ones. (I was a bridesmaid a bunch of times.) However, there are some headaches of wedding planning that no amount of money can eliminate, such as guest list drama. Case in point: Will Beyoncé and Jay-Z show up for the ceremony?

Rumour has it that Jay and Bey are planning to skip the nuptials, which will take place in France. According to the Daily Mail, they don't intend it as a snub — they just have no interest in appearing on Keeping Up With the Kardashians, and cameras will be unavoidable (which, given that the show is Kim's whole raison d'etre, does sound a little like a snub).

Jay-Z reportedly plans to make it up to his old pal Kanye in a big way: Since he won't be at the ceremony, not only is he planning a bachelor party for the ages, but he also plans to spend more than $100,000 to rent a yacht for the couple's honeymoon.

Good plan, guys. I have experience with this sort of thing. When my great-aunt couldn't make it to my bat mitzvah she sent me a $20 savings bond, which is sort of the same.

Uma Thurman GETTY IMAGES

Uma ... Arki. Arki ... Uma. Have you kids met each other?

Uma Thurman has reportedly called off her engagement to multimillionaire hedge fund boss Arki Busson, the second time she has done so since the couple began dating in 2007, according to the Daily Mail. "Uma and Arki were due to attend a gala together on April 8, but Uma showed up without her engagement ring or her fiancé. Arki was scheduled to attend, and it seemed clear there was only one reason why he didn't show — because he and Uma are no longer an item," a source says.

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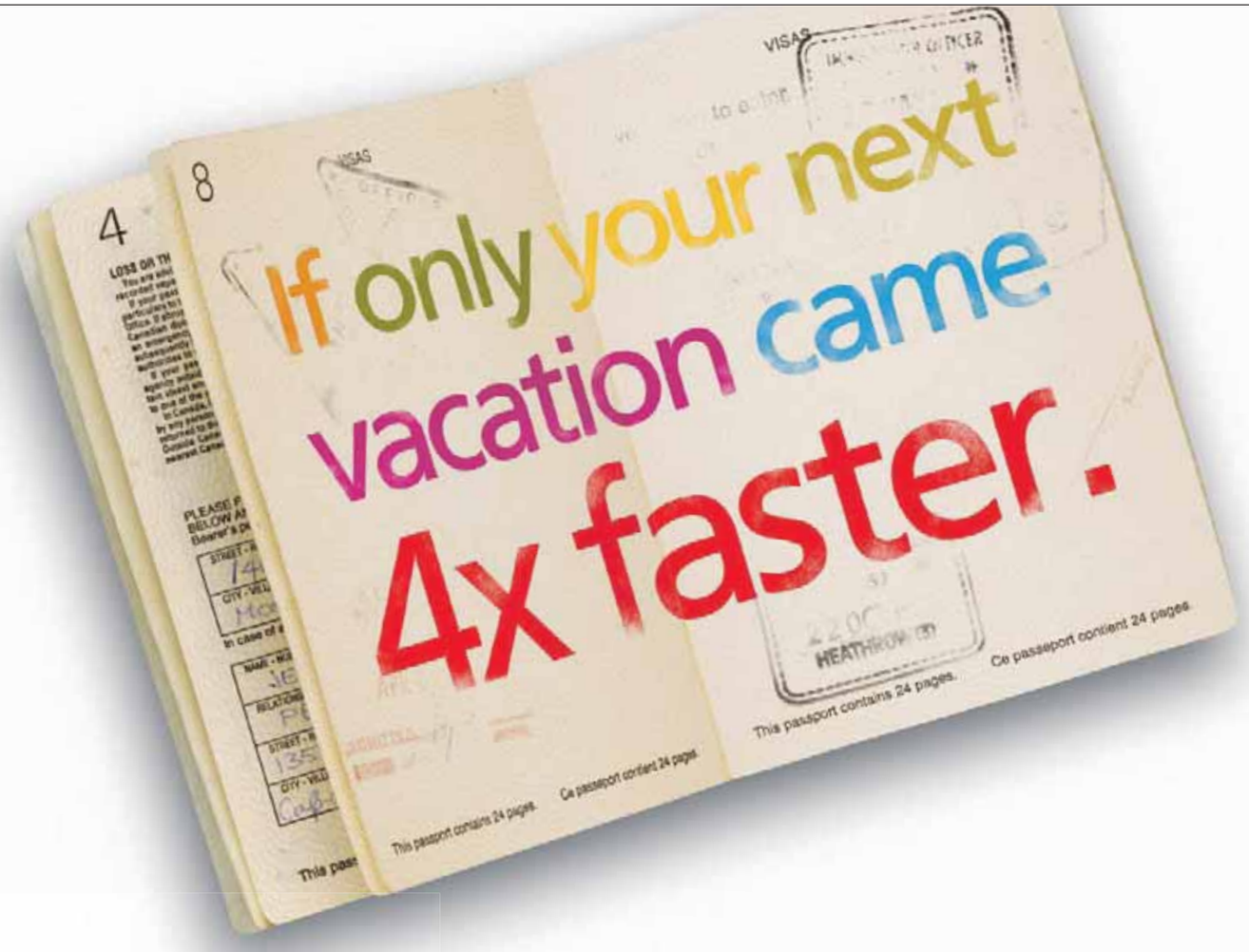

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See that symbol? It means you can scan the photo below with your Metro News app to see a photo tour of Puerto Rico

Looking for sun and fun? Then head to San Juan

Puerto Rico. There's more than just beaches and poolside drinks to enjoy — try heading off the resort for an authentic experience

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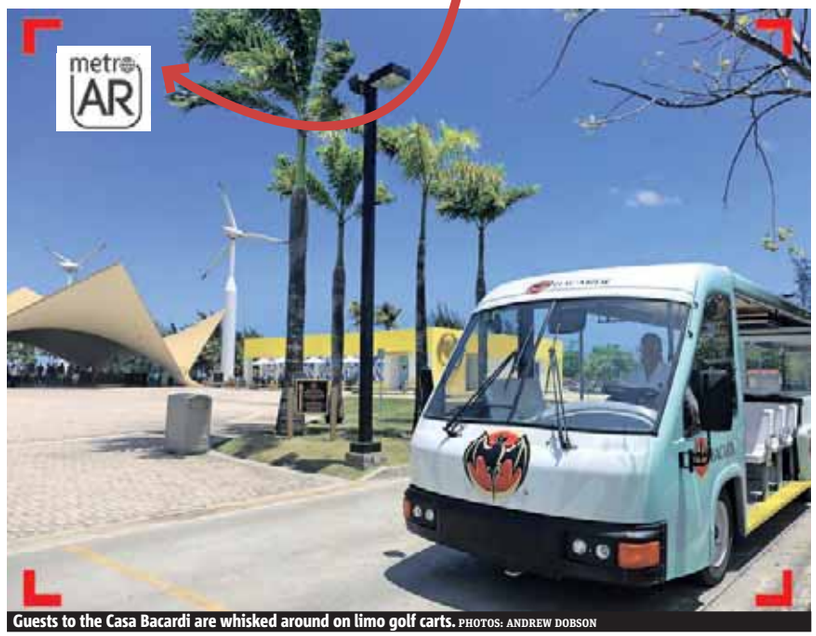

Guests to the Casa Bacardi are whisked around on limo golf carts. PHOTOS: ANDREW DOBSON

While standing on your balcony at the San Juan Marriott Resort staring out at the vast Atlantic, you'll find it hard not to be enchanted, romanced and lulled by the ocean's heartbeat.

The crash of surf on sand is hypnotizing.

The Marriott in San Juan offers guests a prestigious beachfront address in the bustling Condado neighbourhood where bronzed bombshells can be found sprawled across golden sand or lazing on lounge chairs by one of the hotel's two turquoise pools.

And while year-round sun and sandy beaches are understandably the biggest draw, you'll find plenty of opportunity for an authentic Puerto Rican adventure via a long list of excursions available at the hotel's always-bustling concierge desk.

In 2013, the hotel updated its 511 rooms and 14 suites, which now offer guests a refreshed Caribbean elegance that caters to the city's cosmopolitan dynamic.

Looking to treat yourself? Shopaholics are spoiled for choice as the hotel is located on tree-lined Avenida Ashford, a hip strip that Gucci, Louis Vuitton and Cartier all like to call home.

After pounding the pavement, relax at Ocean Club Spa where a selection of scrubs, wraps, facials and massage offer rejuvenation.

The hotel's two pools are the perfect spot to spend a lazy afternoon.

Feeling peckish in the afternoon but don't want to leave the pool?

Your best bet is a pina-colada-sloshed lunch at La Isla Beach Bar where crispy coconut shrimp and smoky chicken wings offer serious satiation.

If you're in town on the weekend, be sure to stop by the Red Coral Lounge at night for "Salsa and Sushi," where each evening the kitchen serves up fusion sushi offerings (traditional churrasco, creamy avocado, sweet plantain) while a live band adds a festive energy to the dance floor.

Salsa yourself silly, then quench your thirst while celebrating local flavours with an ice cold bottle of Medalla Light or a classic mojito spiked with Bacardi Oakheart.

Looking to explore Puerto Rico's top attractions?

Start your adventure with a rum-filled afternoon at Casa Bacardi, aptly titled The Cathedral of Rum.

It feels a bit like 'Disney Does a Distillery,' as guests are whisked around the property on Bacardi-bat-embossed limo golf carts.

Discover the beauty of ancient architecture and vibrant natural wonders while first strolling back in time through Spanish colonial Old San Juan.

Then, finish off your trip with a jungle mountain hike of El Yunque Rainforest where there are plenty of tranquil waterfalls and panoramic coastal views that offer perfect photo ops.

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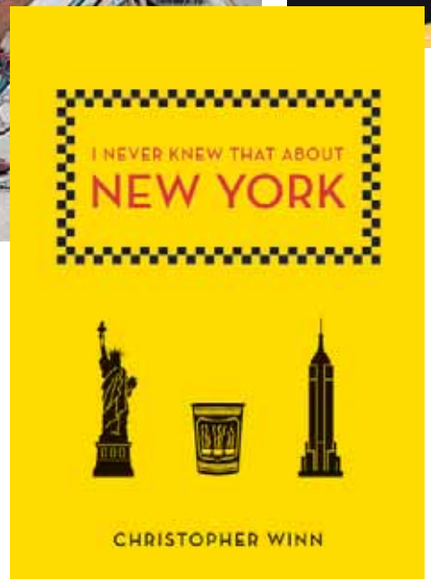
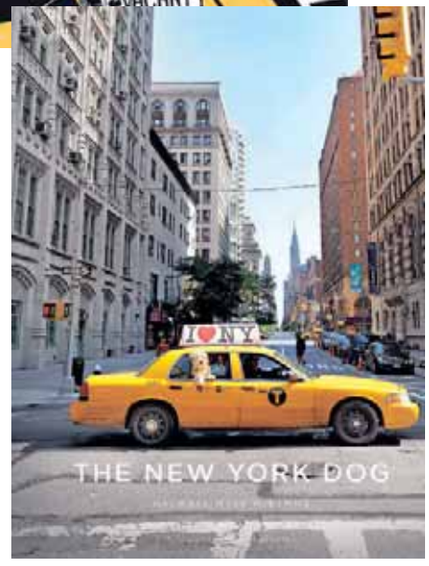
Books for your trip.
Pick up these four books and you'll be prepped for your next trip to the City that Never Sleeps

LASSE EMIL KRISTIANSEN
Metro World News in New York City

There's a cooler way to show your love for NYC than by wearing one of those "I heart NY" shirts.

The following four books are not only a fun read, they're also great conversation starters; your friends won't be able to resist picking them up off your coffee table. And you'll probably learn a few things for your next visit to the Big Apple.





I Never Knew That About New York by Christopher Winn

Even bona fide New Yorkers find it impossible to know everything about their city. But with this book you'll impress your friends with your trivia knowledge. Let I Never Knew That About New York help you claim some glory on your next visit.

Christopher Winn takes you through the history of all the monuments around town in a mix of text and original black-and-white drawings. Did you know that the Statue of Liberty is actually called Liberty Enlightening the World?

The New York Dog by Rachael Hale McKenna

The not-so-fun part about New York is all the dog droppings on the sidewalks. What is this, Paris? Fortunately you don't have to worry about that in this cute book. Rachael Hale McKenna's stunning photos take us all around New York, where we meet all sorts of city canines.

The book also includes funny quotes and short stories about some very special dogs and their owners.

New York Bike Style by Sam Polcer, David Byrne and Casey Neistat

New York might be all about the taxis and the subway, but it's easier to spot a stylish person when they're riding a bike. The book takes us through all five boroughs of the city giving us pictures of everything from vintage bikes to BMXs. A fun detail is that the name of every person photographed and where they are headed on their bike is included with every photo.

NYC Basic Tips and Etiquette by Nathan W. Pyle

This is one especially for the visitors hoping to decode some of those unspoken New York rules. New York has its list of idiosyncrasies that don't apply anywhere else.

This books guides you through 136 tips with funny drawings that will make life in the city a little easier for you and for everyone around you.

Check out No. 80: "Close the door quickly or everyone in the restaurant will hate you."

With this past freezing winter, we agree!

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NYC ponders putting the cart before the horse

The prototype electric car would cost between $150,000 and $175,000. THE ASSOCIATED PRESS

Carriage ban talks.
Mayor pushes ban, offers electric cars as a viable option

Mayor Bill de Blasio is pulling back the reins on his plans to quickly get rid of New York City's horse-drawn carriage industry, stung by a recent outpouring of support for the colorful coaches that have clip-clopped their way through Central Park for more than 150 years.

A campaign pledge to take on the horses during his first week as mayor was eclipsed by other issues. And as he nears his fourth month in office, he has encountered enough resistance from the usually compliant City Council to slow his plans again, now saying an industry he calls cruel and inhumane will be gone by year's end.

What changed?

For one, a media blitz led by actor Liam Neeson has portrayed the horse-drawn carriage industry as an iconic, romantic part of New York that provides about 400 jobs, many to Irish immigrants. In a series of editorials and TV interviews, he has said the operators treat their 200 working horses like their own children.

"I can appreciate a happy and well-cared-for horse when I see one," Neeson wrote in an op-ed piece in The New York Times. "It has been my experience, always, that horses, much like humans, are at their happiest and healthiest when working."

The next blow came when a series of city unions — who usually are de Blasio's staunchest allies — broke with the mayor, urging him to reconsider his decision in order to save not only the industry's hundreds of jobs but a profitable source of tourism.

A recent poll revealed that nearly two-thirds of New Yorkers were in favour of keeping the horses at least in Central Park and were lukewarm on de Blasio's plan to put the horse drivers to work instead giving rides in old-timey electric cars.

Last week, the city's newspapers piled on. A story in the Times on the unveiling of the $150,000 prototype electric car described it as "the industrial spawn of a rickshaw and Thomas the Tank Engine," while an editorial bluntly urged de Blasio to "let the horses and carriages alone."

New York's Daily News launched a front-page campaign called Save our Horses that filled its pages with pro-carriage stories and an online petition that has recorded more than 11,000 signatures. And The New Yorker devoted its cover this week to a cartoon depicting a carriage driver pulling the horse, giving the local tempest a national stage (but, like so many ambiguous New Yorker cartoons, it wasn't clear if it was taking sides on the issue). THE ASSOCIATED PRESS

Trend

Your phone is your room key

San Francisco's Personality Hotels chain is testing an app with two of their properties that lets you open the door to your hotel room with your phone, thus allowing you bypass the front desk. When Reservations assigns a room, it tells your phone, and when you get to your door, you press a key icon and your phone emits a sound that unlocks the door. Starwood Hotels is testing a similar idea at two of its Aloft hotels.

DOUG WALLACE/METRO

Event

The Indianapolis 500

The smell of the grease pit, the roar of the crowd. The 98th running of the Indianapolis 500 takes over U.S. Memorial Day, culminating in the big showdown on Sunday, May 25. And while the expensive seats are sold out, you can still be part of the action. DJ Hardwell heads the lineup in the Snake Pit and veteran entertainer Jim Nabors will cap a more than 40-year tradition, singing Back Home in Indiana for the final time. Visit indianapolismotorspeedway.com.

DOUG WALLACE/METRO

Survey

Top 10 in-room hotel amenities

Free Wi-Fi has been ranked the number one in-room hotel amenity by Hotels.com, which recently took a survey of 1,000 travellers. In fact, people would prefer free Wi-Fi over having a private bathroom. Not kidding:

1. Internet/free Wi-Fi
2. Bathroom with shower
3. Room size
4. TV system
5. Air conditioning
6. Coffee/tea
7. Non-smoking rooms
8. Premium bedding
9. Daily housekeeping
10. Mattress type. Wi-Fi ranked third on the list of overall hotel amenities, behind free breakfast and whether or not the hotel had a restaurant.

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Bucket List

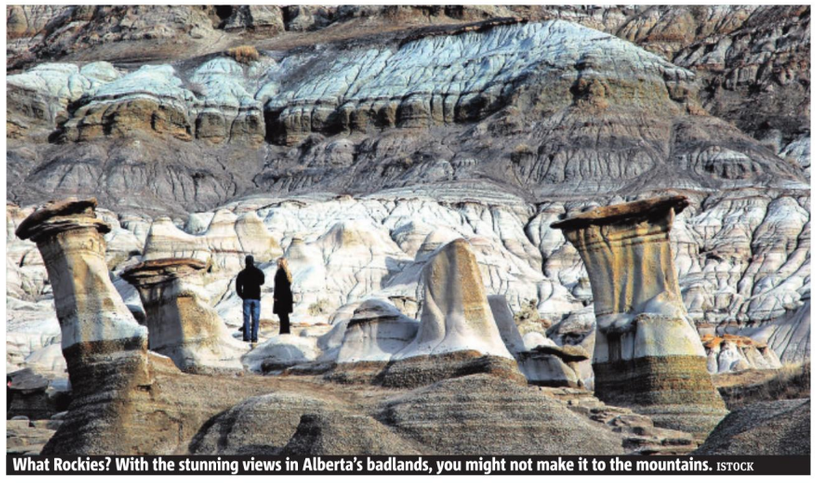
Space: The final frontier

Even at $250,000 US a pop, seats are selling for the soon-to-liftoff Virgin Galactic trips to space. Approximately 530 people have already signed up, now that space travel has been made so affordable! Travellers get three days of training in New Mexico at Spaceport America before heading 50,000 feet into sub orbit at almost 4,800 km/h. Not only do you experience zero gravity and have a chance to look down on all the rest of us, you also get to rub elbows with airline co-owner Richard Branson. Virgin has already enlisted the help of more than 100 space agents, but you can simply visit virgingalactic.com. DOUG WALLACE/METRO

Finding the good in Alberta's badlands

Summer trip. Just a little south and east of Calgary, try your hand at being a dinosaur bone hunter

ON THE MOVE
Loren Christie
life@metronews.ca



What Rockies? With the stunning views in Alberta's badlands, you might not make it to the mountains. ISTOCK

Heading to Alberta this summer?

The Rockies are amazing, but don't skip the Canadian Badlands. This large area east and southeast of Calgary offers a variety of sites and activities that are too good to be missed.

Dinosaur Provincial Park is a UNESCO world heritage site that is home to 40 species of dinosaurs.

Surrounded by hoodoos and unearthly scenery, go on a guided tour or be part of a dig. Would-be paleontologists are given a toolkit that includes an awl, a paintbrush, a hammer, and a dental pick for the more delicate work.

I barely had my hands dirty last summer at Bone Bed 30 before I realized I was staring at actual fossilized dinosaur bones.

It is impossible not to find a fossil, whether it's a small piece of tendon or the edge of giant femur; the natural history is everywhere.

Remember as part of your planning that Dinosaur Provincial Park and the better-known Royal Tyrrell Museum are not the same place and are actually two hours' drive apart. Pre-book your tour or dig in advance.

If arts and crafts are more your speed, head to Medicine Hat and check out the former Medalta clay factory, now a national historic district.

The iconic beehive kilns of the former factory can still be toured. A highlight is the surprisingly cool museum, which chronicles the history of the factory.

My favourite displays are the china collection used by Canadian Pacific hotels during the golden age of travel and the line of dinnerware created for Ethiopian Emperor Haile Selassie. The Yuill Family Gallery showcases rotating exhibits, including creations from Medalta's artist in residence program.

The town of Elkwater is the entry point into Cypress Hills Interprovincial Park. Straddling the border of Alberta and Saskatchewan, it is the only interprovincial park in Canada.

In addition to the expected variety of hiking trails, the park includes Elkwater Lake, which provides a perfect spot for all varieties of water sports.

I got a lesson on canoeing while I was there from the park staff. Camp or spend the night at a lodge in Elkwater if sleeping on the ground is not your thing. The park is also one of a growing number of places across the country that has a Dark Sky Preserve.

For stargazers out there, the lack of light pollution makes for some amazing night sky viewing.

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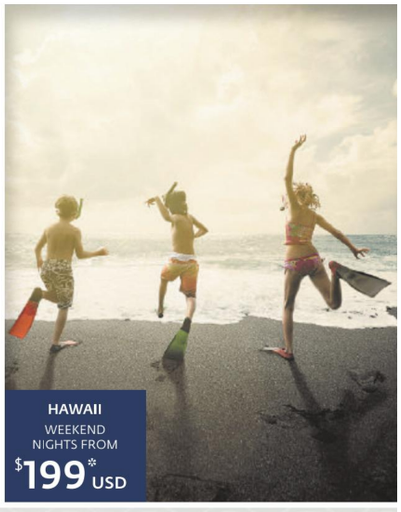

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Bursts of sweet, tangy, creamy and spicy in every curry-filled bite

Thai Grapefruit Curry. A hit of heat to marry with fresh grapefruit enhances the curry and rounds out the flavour of the dish

DINNER EXPRESS
Emily Richards
food@metronews.ca

FLASH FOOD

From your fridge to your table in 30 minutes or less

This recipe serves four. FLORIDA DEPARTMENT OF CITRUS

Love shrimp? I certainly do. With its versatility and fast cooking methods, you can have a quick easy meal.

Always look for shrimp when they're on sale and pick up a couple of bags. They freeze well and are great for a quick stir-fry, on the grill or for a last-minute appetizer. Shrimp is a great protein when you want to think a bit outside the box and try new flavour combinations, and visit different countries while doing it.

This recipe, which I developed for the Florida Department of Citrus, uses a hit of spicy curry to marry with fresh grapefruit, which enhances the curry and rounds out the flavour of the Thai-inspired dish. It is easy to make and sings out with a sweet, tangy, spicy and creamy combo.

Ingredients

- 1 tbsp (15 ml) canola oil
- 1 shallot, chopped
- 3 cloves garlic, minced
- 1 tbsp (15 ml) Thai green curry paste
- 1 small Thai chili pepper, seeded and sliced
- 1/2 tsp (2 ml) grated grapefruit rind
- 1/3 cup (75 ml) ruby red grapefruit juice
- 1/2 cup (125 ml) coconut milk
- 2 tbsp (30 ml) fish sauce
- 1 lb (454 g) large raw shrimp, peeled and deveined
- 1 tsp (5 ml) cornstarch
- 1 tsp (5 ml) water
- 1 ruby red grapefruit, peeled and segmented
- 2 tbsp (30 ml) chopped cilantro

1. In a skillet, heat oil over medium heat and cook shallot and garlic for 2 minutes. Stir in curry paste and chili pepper; cook for 1 minute. Add grapefruit rind and juice, coconut milk and fish sauce; bring to a simmer.

2. Add shrimp and cook, stirring for 4 minutes or until firm and cooked through.

3. In a small bowl, whisk together the cornstarch and water. Stir it into the shrimp mixture along with grapefruit segments and cilantro. Spoon Thai Grapefruit Curry over rice to serve.

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What have you got to offer an insurance agency?

A relevant resumé. Focus not on what you've done, but the results and outcomes from each of your previous roles

MEGHAN GREAVES
TalentEgg.ca

Though there may be times when you are working independently in your insurance position, you will ultimately be working as part of a team to achieve organization-wide objectives. Social skills are key. ISTOCK

If you're thinking of hatching a career in insurance, you probably already know why the industry is such an extraordinary place: huge career potential, variety, stability, reward, and the opportunity to work for some of the top businesses around the world.

If you're in the midst of applying to insurance jobs or are looking into roles for down the road, it's important to know which skills your potential employers are seeking during the application process.

Here are some of the most sought-after skills you'll need for success in your insurance career.

Communication

In an insurance role, you'll be required to communicate with internal and external stakeholders. This is why employers seek candidates who stand out when it comes to their communication skills.

When applying for an insurance role, be sure to showcase any experiences, courses, or volunteer work that have developed your communication skills and be sure to highlight them in your application.

Customer service

As an insurance professional, you will be managing multiple relationships and priorities. Ensuring that you are understanding your customers' needs, professionalism, managing your time and their expectations effectively and delivering what you promise can play a key role in a successful insurance career.

Any experience that helps you demonstrate your ability to respond to inquiries, manage a high volume of traffic, deliver some tough messages or your commitment to go above and beyond are great selling points for your application and interview.

Teamwork

Working collaboratively to identify new business opportunities, generate a solution to a problem or emerging issue, or develop a strategy to manage a potential risk effectively are just a few examples of ways you may find yourself working with your colleagues in the insurance industry.

Think about school projects, jobs you have had, committees you were a part of or extracurricular activities that had you as a part of a team (for example: band, sports teams, debate clubs, etc.).

How did you go about achieving success? What role did you play? How did you capitalize on each other's strengths? Overcome challenges?

Professionalism

Insurance is all about peace of mind.

It is important that those working in the sector are seen as the professionals they are. Demonstrating due diligence, paying attention to detail, wearing appropriate business attire, maintaining ethical standards and confidentiality, staying up-to-date on current trends and products and exercising sound judgment are all qualities that make up the package of the professional people are entrusting to help them to protect the things they hold most dear.

If you have the opportunity to engage an employer in-person or are brought in for an interview, be sure to take steps to put your best foot forward and convey that you are the professional the employer is looking for to join their team.

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What makes winners weep?

On top and in tears.
Why is it that those who achieve great things often break down and bawl?

When golfer Bubba Watson won his first major tournament — the 2012 Masters — the shaggy-haired Floridian dropped his head on his caddy's shoulder and sobbed. This month, when Watson claimed his second green jacket at Augusta National, his caddy's shoulder was again subjected to a drenching.

Tiger Woods, one of the fiercest competitors in sports, wept profusely after winning the 2006 British Open. Fellow golfer Fred Couples hid his face behind his visor when he lost complete control in a TV interview after winning the 2003 Shell Houston Open.What's this about? Why do people cry tears of joy?

It's not just golfers, by the way, and it's not just athletes. Weddings, graduations, even sometimes sex — there are a variety of joyous occasions that perplexingly turn on the tears, a physiological response predominantly associated with pain, sorrow and loss.

Golf pro and unabashed blubberer, Bubba Watson HARRY HOW/GETTY IMAGES

Ad Vingerhoets has been studying crying for years, one of few academics in the field.

"It's a lonely business," says Vingerhoets, a professor of clinical psychology at Tilburg University in the Netherlands.

Confused catharsis

"You don't know how to express your emotions, and you're really overwhelmed."
Ad Vingerhoets
Crying expert

He says the way humans cry and the triggers that turn on the waterworks differ greatly depending on the stage of life a person is in.

For helpless infants, crying is a way to communicate distress to parents. It is necessarily loud, a characteristic that changes over time. The older one gets, the less noise one makes while crying.

Vingerhoets says regardless of age, humans cry in response to powerlessness and to loss or separation. But where children and adolescents will cry in response to pain, tears as a reaction to physical pain are less commonly seen with advancing age.

Instead, adults cry about things that move them, evoke their empathy or sympathy, appeal to their sense of morality or sentimentality.

Children don't cry when they hear about someone losing their life to try to save someone else, but an adult might. Similarly, a beautiful piece of music might bring tears to adult eyes but would be unlikely to do so to a child's.

At the heart of that type of reaction may be a type of powerlessness, Vingerhoets suggests. People who are overwhelmed with emotion — even positive emotions — can have trouble processing the flood of feelings. Tears provide a release.

"You don't know how to express your emotions and you're really overwhelmed," he says.

He suggests that the athletes who cry after winning are often dealing with complex emotions. For instance, they may have effected a career comeback after overcoming adversity.

THE CANADIAN PRESS

SHOP FOR THE BEST PERKS

The good news for consumers is that the travel rewards industry is very competitive today and, as a result, banks and credit card companies have upped their travel programs and offerings to try to attract more cardholders, says Patrick Sojka, founder of Rewards Canada, an organization that tracks the various cards.

"The biggest trend on the credit card side is the waiving of the first year's annual fee," Sojka says. "So, basically, it's a free trial.

SHUTTERSTOCK

"If you keep the card after one year you will likely be charged the annual fee. However, with the way things are, you may be able to negotiate for a longer free period."

On the credit card side, the big trend is the addition of more benefits.

"Most cards are maxed out on what they can offer in terms of rewards and earning points for air miles," Sojka says. "But look for fabulous travel benefits."

Here is a quick list of what to look for:

• Travel perks such as airport lounge access and concierge services.

• A wide range of insurance benefits including travel emergency medical, trip interruption and cancellation, lost luggage, rental car collision/loss damage and hotel burglary insurance.

• Less blackout periods when you book travel on points. "We know that Canadians want to earn points faster and redeem them often without the aggravation of blackout periods and high fees," says Jennifer Douglas, Scotiabank vice-president of credit cards.

• Different ways to redeem points. Scotiabank experts also point to additional benefits such as gift cards, merchandise charities and investment and credits to redeem from.

• Exclusive hotel programs. Some cards partner with hotels to offer room upgrades and dining and beverage credits. But the more benefits like this, the higher the annual fee in general.

• No redemption deadlines.

SHUTTERSTOCK

FINDING THE BEST VALUE

If you are like most Canadians, you carry a stack of loyalty cards in your wallet. You might have an Air Miles, a Shoppers Optimum, and maybe a Cineplex Scene card. Perhaps a wad of that funny Canadian Tire money is stuffed in there, too.

Loyalty programs have edged into almost every industry, from banking and travel, to entertainment and retail. Repeat card users earn points, discounts and other perks

The Shoppers Drug Mart Optimum card is among the most popular. Some 10 million Canadians carry this card, says Tammy Smitham, vice-president, communications.

Another card — Scene — is quickly gaining attention, too. Now with 5.6 million cardholders, the program is growing "beyond the expectations" of its co-partners, Cineplex and Scotiabank, says Shawn Bloom, Scene general manager.

The idea is to use financial incentives to get customers to build a shopping history with the same store. For example, with an Optimum card, you get 10 points for every dollar spent and can redeem these points on most of the 25,000 in-store products, Smitham says.

With a Scene card, you get 10 per cent off concession purchases and off admission on Tuesdays, and collect 100 points for admission to every adult movie.

"So every 10th movie will be free; it's very good value," Bloom says.

At Canadian Tire, the country's oldest loyalty plan, you get 40 cents in "money" for every $100 spent. Now customers can get their "money" electronically as well as in paper form, giving them "the best of both worlds," says Shawn Stewart, associate vice-president, loyalty.

Increasingly, businesses are teaming up to extend card savings. You can now use Optimum points on fashion and decor items at the Beyond The Rack online store, Smitham says. Scene members can redeem points at Swiss Chalet, Harvey's and other restaurants, and, through the current promotional program with Indigo, earn points by buying certain books that have been or will be made into a movie, Bloom says.

Banks are also getting into the loyalty action. The Royal Bank, for example, has partnered with Shoppers to offer an RBC Optimum MasterCard or debit card that can be used to collect points at retail outlets other than Shoppers across the country.

SHUTTERSTOCK

UNDERSTAND YOUR POINTS PROGRAM

When it comes to belonging to a loyalty program, knowing what you want to do with the points is one way to narrow down what's appropriate for you, says Patrick Sojka, founder of Rewards Canada.

Here are other considerations:

• Be clear about what you want to be rewarded with — air miles, cash back, or merchandise.

• Keep your shopping habits in mind and be strategic. What's most important is that you are loyal to programs so you accumulate points. Plus, "splitting points amongst several cards will delay the time it takes to redemption," Sojka says.

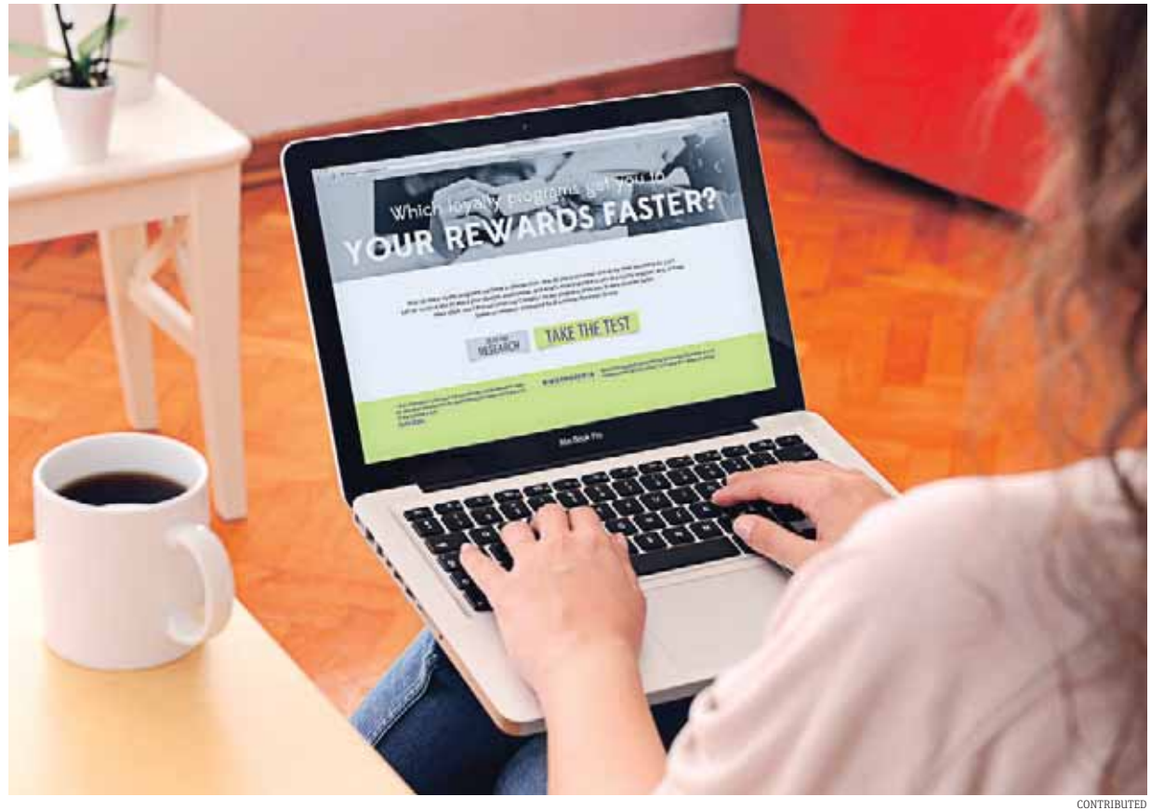
• Be sure you understand exactly how you earn and redeem points on cards including expiring policies for programs that issue miles or points.

• Keep in mind that the more flexible in terms of what the reward is, the lower the rewards rate will be in general.

• Get an Aeroplan or Air Miles card regardless, Sojka says. There are so many places where you can earn these points and so many options for redeeming them (travel, merchandise, gift cards).

FASTER REWARDS

SPRING CLEAN YOUR WALLET AND FIND THE PROGRAM THAT WORKS FOR YOU



CONTRIBUTED

Regularly reassessing loyalty program membership makes sense beyond just reducing the plastic you carry. That's because choosing the right loyalty program for you could get you to the reward you want faster.

Selecting a program from the many options on the market has traditionally been the challenging part.

Luckily, there is a free online tool to help you assess available programs in a way that levels the playing field so you can research and more easily find the program that might have the shortest "time to reward" — compareloyaltyprograms.ca.

Starting with your end goal in mind, decide what reward for which you are looking. Whether you want to earn points or miles for flights, merchandise or cash back, each program offers its own set of advantages.

"Know yourself — and your goals," say Susan Misner and Laura McDonald, founders of Golden Girl Finance, a site offering financial education in a modern, engaging way to encourage everyone to play a more active role in their finances. "Loyalty programs can make up an important part of your overall finances so you'll be rewarded for all of the research you do looking into the right program. Just be smart about where you get your information from — using a tool, such as compareloyaltyprograms.ca, gives you an apples-to-apples look at the most popular programs."

With all of the information out there, it can still be hard to narrow down which programs may be right for you. Focusing on dividend (i.e., how much a point or mile is worth) may not be the best way to decide which loyalty program can help you get to your rewards sooner. Compareloyaltyprograms.ca is powered by research from Environics Research Group and features the top 23 loyalty programs and affiliated credit cards in Canada, including many offerings new to the market this year. By answering a few simple questions on desired rewards (flight, merchandise or cash back) and spending habits (such as the types of stores where you spend the most), the tool suggests programs that may get you to your chosen reward faster.

Once you know what reward you want, it is important to assess how, where and how much you spend each month to understand which programs might benefit you most.

"Spending habits and reward preferences are unique to each household, but comparative tools and resources may not be clear about how they compare different programs," say Misner and McDonald. "With compareloyaltyprograms.ca, consumers can enter their own monthly spending figures to get an accurate assessment of programs based on their own individual personal spending patterns."

SHUTTERSTOCK

LOYALTY PROGRAMS SHOULD SUIT YOUR STYLE

Golden Girl Finance offer tips to help consumers discover their best loyalty program matches:

KNOW WHAT YOU WANT

The best place to start when it comes to assessing whether your current loyalty program is working for you — or deciding which one to sign up for — is what reward for which you are ultimately saving to redeem. Check out compareloyaltyprograms.ca to cross-compare the top loyalty programs in Canada.

THINK ABOUT WHERE YOU SHOP

Research by Environics Research Group has shown that, on average, double-dipping using a base program card matched with an affiliated credit card greatly reduces "time to reward," no matter the reward you are after. The research has also shown that coalition programs, where there are numerous partner stores to earn miles or points at provide faster time to flight rewards, on average.

STAY TUNED-IN TO YOUR PROGRAM

Some rewards programs do a great job of keeping members in the loop with program news via social media or flyers so they can plan their spending to take advantage of offers. Consider using a credit card at partner retailers for your chosen program (double-dipping) and streamlining earning into just one or two key programs.

DO YOUR HOMEWORK

The decision is up to you, so spend a bit of time researching to decide for yourself which program is the most rewarding. Be sure to watch out for high annual fees on associated credit cards that can overshadow the benefits of the loyalty program.

Commissioned by COLLOQUY, a LoyaltyOne Research Group, Environics Research Group developed a methodology and online comparison tool that allows consumers to determine which rewards programs get them to the rewards they want as quickly as possible, based on their individual shopping patterns, program features and attributes. COLLOQUY has also provided financial compensation to Golden Girl Finance for promotion of the research and online tool.

FLY ANYTIME WITHOUT TRAVEL RESTRICTIONS

SHUTTERSTOCK

As we head into the busy summer travel season, Canadians are undoubtedly looking for ways to use their hard-earned travel rewards points to go on that long-awaited summer holiday they have been thinking about all winter. What they don't want are blackout dates, limited seat availability and higher redemption rates during popular travel times.

A survey commissioned by Capital One Canada and Angus Reid Forum found that 68 per cent of Canadians have experienced frustrations when redeeming their points. Sixty per cent cite hidden fees, 53 per cent mentioned blackout dates and 48 per cent said the lack of available flights were their main points of dissatisfaction.

Nobody likes restrictions and more Canadians should examine their options, says Brent Reynolds, vice-president, marketing and analytics at Capital One Canada.

"There are a lot of different rewards cards on the market and with a little research, you may find a better card than what is currently in your wallet," Reynolds says.

Do you need some expert advice? RewardsCanada.ca is a great resource for Canadians who are looking for a new travel card but don't have time to do their own research.

The Capital One Aspire Travel World MasterCard, recently named Canada's No. 1 travel rewards card with a fee for the fifth year in a row by RewardsCanada.ca, lets customers fly any airline, any time, with no hidden fees or restrictions. This means customers can shop around for the cheapest flight and cash in on the savings.

Reynolds offers the following tips to consumers who are looking for a smart alternative to their current travel rewards card:

• Annual fees can vary by credit card, so consumers should be aware of the fee associated with each card option to ensure they select one that best suits their financial needs.

• Canadians love to travel, which is why travel rewards cards are so popular. Some cards only offer points in certain categories, like gas and groceries. Other cards offer rewards on all purchases, which means you can earn rewards faster. Take the time to research which card will give you the best bang for your buck.

DONATE POINTS FOR A WORTHY CAUSE

Collecting loyalty points makes it easier to be a Good Samaritan.

Many reward programs allow members to donate points toward a worthy cause. Shoppers Drug Mart, for example, has a list of more than 240 registered charities, including Big Brothers and Sisters, and the Alzheimer's Society, to which you can contribute, says Tammy Smitham, vice-president, communications.

Your goodwill can extend even further afield. Shoppers, along with Aeroplan, Air Miles, and the Hudson's Bay, allow club members to transfer their miles or points to the Canadian Red Cross, helping to provide medical assistance, food, water, and shelter to those devastated by disasters around the world.

However, you should note that these donations aren't eligible for a tax receipt. Also, experts advise donors to read the fine print because not all charity programs are alike.

And while you can collect Optimum points on prescription drugs and certain health services such as flu shots in some places in Canada, including British Columbia, you can't use these points towards another person's health care.

SHUTTERSTOCK

But, closer to home, you can put your Canadian Tire rewards towards a donation to an eligible community group, including Canadian Tire Jumpstart. The Jumpstart program covers costs of sports and recreation programs, including registration, equipment and transportation, for disadvantaged kids.

For example, the program lent support to teach water safety and swimming skills to children in the St. James Town neighbourhood of Toronto. This neighbourhood has 60 ethnic groups and new Canadians and many kids here had never learned to swim.

Another recent example was the organized climb this past January of Mount Kilimanjaro, Africa's highest peak, to raise funds to help kids participate in organized sporting activities.

If you feel like being generous to your own loved ones, consider shifting your points to a friend or family member. Many programs allow you to do this, including Shoppers. Why not surprise mom on her birthday, for example, with enough collected Optimum points to buy her favourite perfume?

UNIQUE USES

Canadians have come up with some unique ways to use their loyalty points. Here are some unusual ways they have used Canadian Tire money (CTM):

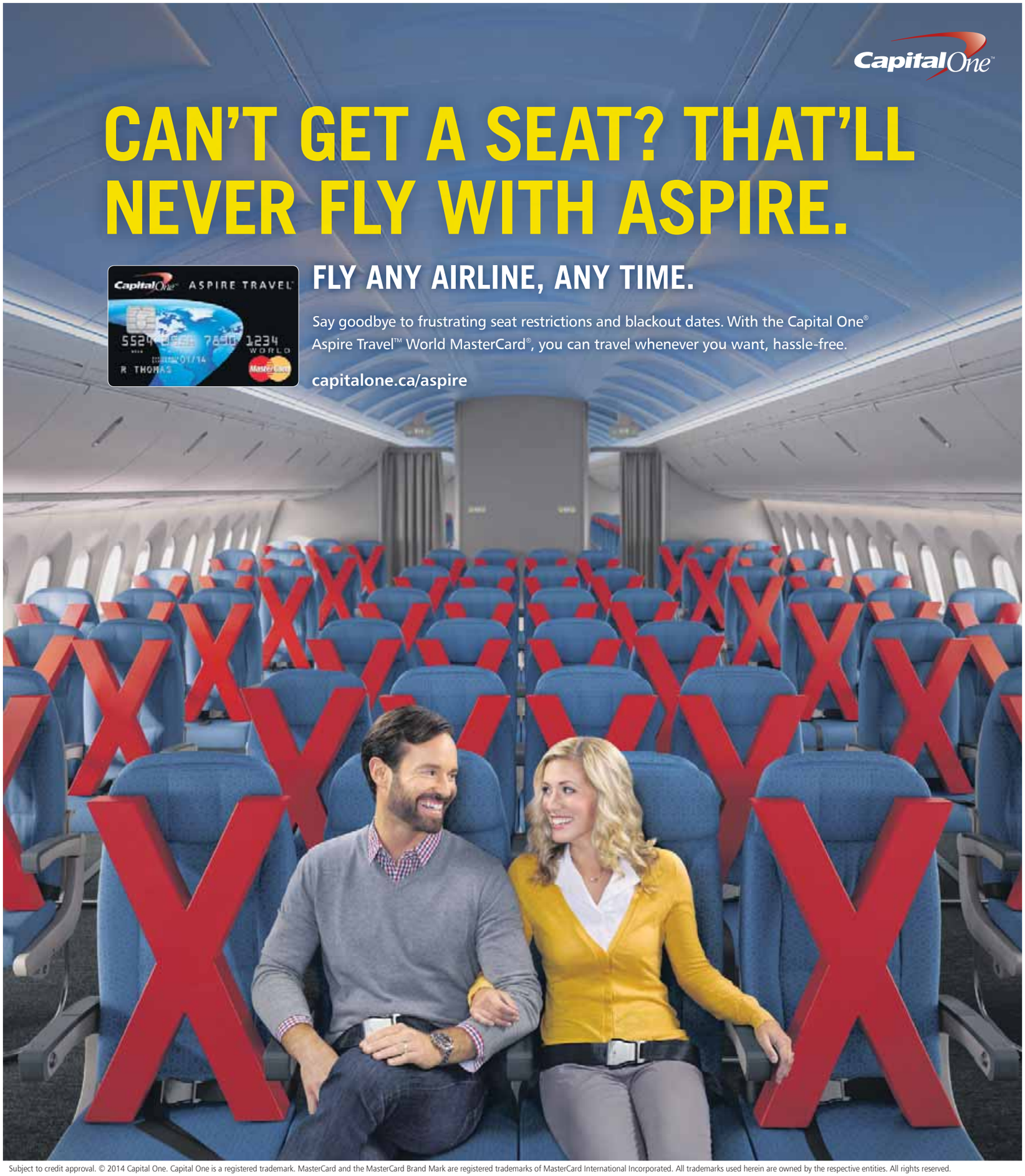
• A Toronto-based musician used the $6,200 in donated CTM to help pay for his album.

• An Edmonton man spent 15 years saving more than $1,050 in CTM to buy a high-end lawn mower.

• A member of a Facebook group for CTM purchased $611 worth of household and car accessories.

• Vancouver residents solicited CTM to buy sleeping bags, blankets and other supplies for the homeless.

• The owner of an Alberta pub came up with an exceptional drawing card by allowing customers to buy drinks with CTM once a week.



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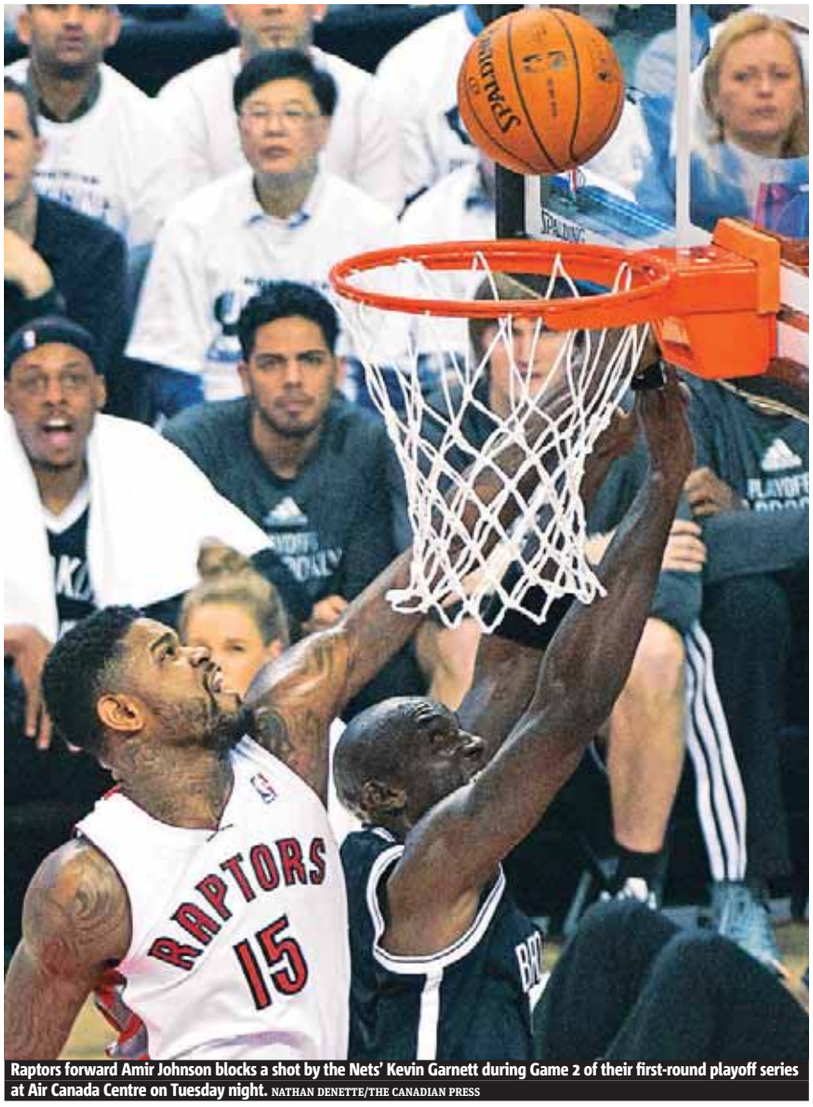
DeRozan leads Raptors' resurgence to tie series



Raptors forward Amir Johnson blocks a shot by the Nets' Kevin Garnett during Game 2 of their first-round playoff series at Air Canada Centre on Tuesday night. NATHAN DENETTE/THE CANADIAN PRESS

NBA playoffs. Toronto heading to Brooklyn all square with Nets after all-star scores 30 points

DeMar DeRozan poured in 30 points to lift the Toronto Raptors to a 100-95 victory over the Brooklyn Nets in Game 2 of their playoff series Tuesday, showing none of the post-season jitters that had plagued him in Game 1.

The best-of-seven Eastern Conference series is tied at one game apiece.

Amir Johnson had 16 points and nine rebounds, Jonas Valanciunas had 15 points and 14 boards for his second double-double of the series, while Kyle Lowry had 14 points, nine boards and six assists. Patrick Patterson added 12 points and nine rebounds for the Atlantic Division champions.

Joe Johnson topped the Nets with 18 points, while Deron Williams had 15, Mirza Teletovic added 14, and Kevin Garnett finished with 13.

Toronto outrebounded Brooklyn 52-30.

The series shifts to Brooklyn for Game 3 on Friday and Game 4 on Sunday.

Raptors coach Dwane Casey predicted a completely different group of players — especially DeRozan — would show up for Game 2 after the majority of them looked overwhelmed by the bright lights of the playoffs in Game 1.

The Raptors led by as much as 11 in the second quarter but the Nets got hot in the third and took a 66-64 advantage into the fourth.

DeRozan had to take a seat with seven minutes to go after picking up his fifth foul, but the 24-year-old all-star returned with about three minutes to play and promptly knocked down two huge shots, his second a fadeaway jumper from 18 feet that had him flexing his chest and growling in celebration. THE CANADIAN PRESS

Game 2

Raptors	Nets
100	95

That's The Truth

"I think it's just in the DNA. Everybody don't have it, everybody's not born with it. Can't buy it at Costco or Walgreens. It's in the DNA."

Nets forward Paul Pierce, explaining his career-spanning ability to come through in crunch time. Scan the above image to view a gallery of some of Pierce's clutch moments.

MLB. Jays' homers come in 3s for series-opening win over the Orioles

Melky Cabrera, Brett Lawrie and Edwin Encarnacion all belted three-run homers as the Toronto Blue Jays kicked off a six-game homestand with a 9-3 victory over the Baltimore Orioles on Tuesday night at Rogers Centre.

Lawrie's eighth-inning blast to centre field cracked a 3-3 tie and helped make a winner of reliever Steve Delabar (2-0). Cabrera's shot came later in the frame while Encarnacion put Toronto (11-9) on the board with his homer in the sixth inning.

Juan Francisco and Josh Thole chipped in with two hits apiece for the Blue Jays, who outhit the Orioles 9-8.

THE CANADIAN PRESS

Three-time winner

Popovich awarded coach of the year

San Antonio Spurs coach Gregg Popovich was named NBA coach of the year Tuesday, making him just the third coach in league history to win the award three times in his career.

He has won it twice in the last three seasons and joins Don Nelson and Pat Riley as the only coaches to win the award three times.

THE ASSOCIATED PRESS

NHL playoffs. Habs make short work of Lightning completing 4-game sweep

Max Pacioretty scored the winning goal on a power play with 43 seconds left to play as the Montreal Canadiens completed a four-game sweep of the Tampa Bay Lightning with a 4-3 victory on Tuesday night.

Montreal now faces a long wait for the Eastern Conference semifinal against the winner of the Boston-Detroit series.

Pacioretty was parked on the doorstep to bang the rebound of Thomas Vanek's shot past Kristers Gudlevskis to send the 21,273 Bell Centre spectators into a frenzy.

It was the Canadiens' first sweep since 1993 en route to the last of their 24 Stanley Cups. THE CANADIAN PRESS

Champions League

Short-handed Chelsea earn draw

Chelsea's defensive game plan worked perfectly as it held Atletico Madrid to a 0-0 draw in the first leg of their Champions League semifinal on Tuesday.

Jose Mourinho's ultra-defensive tactics succeeded at the Vicente Calderón Stadium despite the exit of goalkeeper Petr Cech to injury in the 18th minute. Mark Schwarzer came on, with Cech's long-term replacement — Thibaut Courtois — playing in the opposite goal, on loan from Chelsea. THE ASSOCIATED PRESS

Reports suggested Chelsea goalkeeper Petr Cech dislocated his shoulder in the 15th minute on Tuesday. THE ASSOCIATED PRESS

Soccer. Moribund United gives Moyes his papers

It's some feat to turn one of the world's most storied and valuable sports brands into a mere also-ran in the space of 10 months.

That's what David Moyes managed to achieve at Manchester United — and there was only going to be one outcome.

Overwhelmed by the giant task of replacing Alex Ferguson, Britain's greatest ever manager, Moyes was fired by United on Tuesday after exhausting the patience and losing the support of the club's American owners, the Glazer family.

The 50-year-old Scot was less than a season into a six-year contract but the Glazers had seen enough. So, too, had most of United's fans and most likely its slew of big sponsors, with the team languishing in seventh place in the Premier League and guaranteed to miss out on Champions League qualification for the first time in 19 years.

That's unacceptable for a club that expects to win trophies year in and year out.

"Manchester United has announced that David Moyes has left the club," the club said in a statement. "The club would like to place on record its thanks for the hard work, honesty and integrity he brought to the role."

Ryan Giggs, a club great who was on Moyes' coaching staff and is still a member of the playing squad at the age of 40, will take temporary control until a permanent replacement is found. THE ASSOCIATED PRESS

Manchester United fired David Moyes on Tuesday. GETTY IMAGES

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*$1,000 Bonus Cash applicable to customers who purchase, lease or finance any new 2014 Versa Sedan/Versa Note/Sentra models on approved credit through Nissan Finance on units in stock. The $1,000 additional Cash Bonus consists of $750 NF cash and $250 Dealer Participation and will be deducted from the negotiated selling price before taxes. Offer available for qualified customers only. Offer available from April 17-30, 2014 inclusively. Conditions apply. †Qualifying customers must be approved to lease or finance through Nissan Finance. Some conditions apply. See your retailer for complete details. Offers valid between April 17-30, 2014. ≠Representative semi-monthly lease offer based on new 2014 Versa Note 1.6 S (B5RG54 AA00), manual transmission/2014 Sentra 1.8 S (C4LG54 AA00), manual transmission/2014 Rogue S FWD (Y6RG14 AA00), CVT transmission. 0%/0%/2.99% lease APR for a 39/39/60 month term equals 78/78/120 semi-monthly payments of $59/$69/$135 with $0/$0/$0 down payment, and $0 security deposit. First semi-monthly payment, down payment and $0 security deposit are due at lease inception. Prices include freight and fees. Lease based on a maximum of 20,000 km/year with excess charged at $0.10/km. Total lease obligation is $4,390/$5,166/$16,186. $2,150/$1,870/$500 NF Lease Bonus Cash included in advertised price, applicable only on 2014 Versa Note 1.6 S (B5RG54 AA00), manual transmission/Sentra 1.8 S (C4LG54 AA00), manual transmission/2014 Rogue S FWD (Y6RG14 AA00), CVT transmission through subvented lease through Nissan Finance. This offer is only available on lease offers of an 39/39/60 month term only and cannot be combined with any other offer. Conditions apply. ▲Models shown $20,719/$22,799/$35,062 Selling Price for a new 2014 Versa Note 1.6 SL Tech (B5TG14 NA00), Xtronic CVT® transmission/Sentra 1.8 SR (C4SG14 AA00), CVT transmission/Rogue SL AWD Premium model (Y6DG14 BK00), CVT transmission. ≠▲Freight and PDE charges ($1,567/$1,567/$1,630), air-conditioning levy ($100) where applicable, certain fees (ON: $5 OMVIC fee and $29 tire stewardship fee), manufacturer's rebate and dealer participation where applicable are included. License, registration, insurance and applicable taxes are extra. Lease offers are available on approved credit through Nissan Finance for a limited time, may change without notice and cannot be combined with any other offers except stackable trading dollars. Retailers are free to set individual prices. Dealer order/trade may be necessary. Vehicles and accessories are for illustration purposes only. Offers, prices and features subject to change without notice. Offers valid between April 17-30, 2014. ^Based on 2014 Canadian Residual Value Award in Subcompact Car/Compact Utility Vehicle segment. ALG is the industry benchmark for residual values and depreciation data, www.alg.com. †Global Automakers of Canada Entry Level Segmentation. MY14 Versa Note v. MY13/14 competitors. +All information compiled from third-party sources including manufacturer websites. Not responsible for errors in data on third party websites. 12/17/2013. Offers subject to change, continuation or cancellation without notice. Offers have no cash alternative value. See your participating Nissan retailer for complete details. ©1998-2014 Nissan Canada Inc. and Nissan Financial Services Inc. a division of Nissan Canada Inc.

See that symbol? It means you can scan the photo below with your Metro News app to see a video of the concept GLA Mercedes-Benz unveiled in Shanghai last year

2015 Mercedes-Benz GLA

- **Type.** Four-door, all-wheel drive compact wagon.
- **Engines (hp).** 2.0-litre DOHC I4, turbocharged (208, 355 in the GLA45 AMG)
- **Transmissions.** Seven-speed automated manual with paddle-shift controls.
- **Base price (incl. destination).** $42,500 (est.)

Market position

The GLA, based on the CLA sedan, is an example of high-end automakers introducing lower-priced products. The trick is to do it without alienating traditional buyers who seek the exclusivity of a luxury brand.

Points

- Rounder styling separates GLA from the larger GLK
- Base four-cylinder engine generates decent power, but performance AMG version blows it away
- Seems as though the manual transmission era is over at Mercedes-Benz
- Attractive base price could rapidly escalate unless option list is avoided
- Expect this model to rival the CLA sedan in popularity.

Without the sloping roof of the CLA, the GLA is 20 centimetres shorter. The hatch opening therefore accommodates bulkier — not longer — items.

Safety

Front airbags; side-impact airbags; side-curtain airbags; driver's side knee airbag; anti-lock brakes; traction control; stability control. L/100 km (city/hwy) 8.2/5.5 (base 2.0, est.)

A frugal option from Mercedes

Review. How a car that could have been a compromise actually ended up being anything but

MALCOLM GUNN
wheelbasemedia.com

Mercedes-Benz traditionally caters to its financially comfortable clientele with some deliciously desirable machinery. But in North America, the automaker is making an equally strong pitch to a younger, less affluent audience by introducing the 2015 GLA wagon. It's a companion model to the coupe-like 2014 CLA sedan that resides at the lower-priced and fuel-frugal end of the market.

The GLA, which launches in Canada this fall, gives entry-level Mercedes-Benz shoppers a clear choice of vehicles that actually compromise little in the way of power and features.

Those who prefer the smooth look of the CLA sedan can choose that route, while the more practically minded can opt for the sport-wagon look and added carrying capacity of the GLA. Each car has its pluses and minuses, but the form-over-function CLA will ultimately be sharing a big slice of the econo-luxury podium with the GLA.

Given their commonality, it makes sense that the GLA and CLA share the same powertrains. The GLA250 4MATIC runs with a turbocharged 2.0-litre four-cylinder that generates 208 horsepower and 258 pound-feet of torque. Step up to the GLA45 AMG (4MATIC) and those values increase to 355/332. Although the displacements are equal, the AMG engine block has been strengthened and its higher output turbocharger produces nearly twice the boost of the GLA250's.

Both powerplants use a seven-speed automated manual transmission with paddle shifters that produces quicker upshifts and downshifts than a traditional automatic/torque converter combo.

Ultimately, the GLA-Class should hold greater appeal than the CLA for budget-minded buyers.

Compare

1 Acura RDX
Base price: $43,200
Less sporty than first-generation model, but a powerful V6 makes it a winner.

2 BMW X1
Base price: $39,100
Attractive base wagon emphasizes economy over performance.

3 Lincoln MKC
Base price: $41,800
New Ford Escape-based model should do well in an expanding category.

DRIVE

Nothing more than crummy wooden buggies in the beginning, you ran the risk of freezing to death or being randomly tossed overboard. At some point, the no-roof thing actually became pleasurable. Today, it's really about disguising your secret desire for freedom as practical family transportation ... with a few exceptions

The evolution of the convertible

TODD D. BURLAGE
www.wheelbasemedia.com

The 2015 Corvette Z06 will be available as a convertible with about 625 horsepower. Often convertibles look odd with the roof up, but this design is superb and the platform doesn't give up any strength. WHEELBASEMEDIA.COM

It's rather fun to watch the roof go up and down, isn't it? Especially the hardtop models. The Mercedes SLK, the Mazda Miata PRHT, the Volkswagen EOS and even the Ferrari 458 Spider are like real-life Transformers. Just push a button: It's that easy.

But on sunny days a modern convertible, with the roof down, will cook your head. Or soak you if you even so much as look at a cloud the wrong way.

Put in that context, it's tough to define, or even understand, the popularity turbulence of the North American convertible in its 85 years on the road.

The automotive anomaly went from a curiosity in the 1930s to a tragic James Dean snapshot of the 1950s to near extinction in the 1970s to resurrection in the 1980s — and everywhere in between along the way.

Demand for the convertible will never reach the levels of the 1950s and 1960s when the giant Lincoln Continental led the list of "Land Yachts" that became standard equipment on North American roadways.

But with convertible classics such as the Chevrolet Camaro and Corvette and the Ford Mustang on the 2015 product list, this topless symbol of summer and a staple of driving freedom remains strong. "Whether it's enjoying a lazy drive on a winding two-lane or cruising to a local drive-in," Rex Roy wrote in a tribute story for Popular Mechanics, "summer and convertibles go together like lemonade and iced tea."

The evolution of the convertible has been dramatic, mainly because automakers and engineers have spent decades chasing design flaws caused from all the moving parts needed to open and close or attach and detach the roof.

In the beginning, all cars were open air because they were nothing more than motorized horse buggies, where design efforts centred on engine performance and reliability, not on creature comforts like a proper roof and side glass or a heating system that could keep the glass from fogging up in a fully enclosed vehicle.

The demands for improved safety and shelter led Cadillac founder Henry Leland to introduce the fully closed body design in 1905. Leland's basic ideas gained traction while engineers assigned to the development of convertible vehicles continued to battle design demons like leaks, drafts, noise and the painful consumer details of removing and reattaching the stubborn and fragile cloth roof contraption.

By 1925, the closed-cabin vehicle controlled 90 per cent of the market, essentially cutting out the open-air era, but not deterring an underground push for a true "convertible" that would balance the freedom of openness with the comfort of enclosure.

The convertible needed a breakthrough, and it got one in 1939 when Plymouth introduced the first power-controlled top. The convenience of the power top was a brief boon, but the fruits of those improvements would have to simmer as automobile production in North America was all but halted for six years during the Second World War from 1939-'45. But a booming post-war economy, consumer confidence, fresh designs from General Motors and some slick concepts from Ford helped push demand for the convertible through the 1950s to more than five per cent of all new car sales, its highest level on record.

Ford controlled much of the convertible market in the 1950s with its popular Thunderbird and Fairlane models. General Motors, meanwhile, was making a mark with its "hardtop" convertible design in the Cadillac Coupe de Ville and Buick Roadmaster. The hardtop convertibles were constructed with a fixed roof and not built with the manual top-off, top-on design. But the pillarless look and disappearing side windows offered the feel of a convertible with the added protection and safety of a closed vehicle. But, when it was off, the roof needed go someplace, which was far from handy on long journeys.

The popularity of Ford models and the success of the GM hardtops kept convertible demand levels at about six per cent of the automotive market through the 1960s, and right up until social events and economic failure ended the Glory Days and put the North American convertible on the endangered list. The carefree attitude of the 1950s and '60s gave way to the recessive '70s with two oil embargoes, government proposals for expensive rollover crash protection, and a general disapproval in the quality control of domestic automakers.

Of course, the unmatched comfort of the traditional closed-air sedan will always keep the convertible in its isolated place among new car buyers, but the convenience of the metal folding top, for one, is helping to make it easier to justify what was once considered a frivolous second-car purchase. A convertible as a primary mode of transport? Yes, indeed, as manufacturers now merge somewhat sensible transportation and wind-in-your hair freedom into one vehicle.

It was good enough for Jon Voight

In 1976, Cadillac announced its Eldorado would be the 'last convertible in America,' prophetically holding that distinction until Chrysler saviour Lee Iacocca unveiled the wildly popular Chrysler LeBaron convertible in 1982.

- The LeBaron was built on the ubiquitous K-Car platform and sold 23,000 units in its first year, which was more than seven times the sales projections. After a five-year hiatus, manufacturers were again making convertibles and Iacocca was being celebrated for saving both Chrysler and the North American convertible.

The Ford Mustang
WHEELBASEMEDIA.COM

The Volkswagen EOS
WHEELBASEMEDIA.COM

The Ferrari 458 Spider
WHEELBASEMEDIA.COM

Healey Hundred
WHEELBASEMEDIA.COM

'50s Thunderbird
WHEELBASEMEDIA.COM

SiriusXM

Available in most new Ford vehicles with 6-month pre-paid subscription

Owners report mostly minor issues

Second gear.
2010 to 2014
Subaru Legacy

JUSTIN PRITCHARD
drive@metronews.ca

For model year 2010, Subaru's Legacy sedan put the Honda Accord, Chevrolet Malibu and Ford Fusion square in its sights, aiming to land strongly on the mental radar of shoppers after a sensible family sedan model. Legacy packed standard AWD on each and every model sold, and feature content included voice-activated GPS navigation, a backup camera system, Bluetooth phone interface and streaming Bluetooth audio. A high-end Harman Kardon stereo was available on top-line models, too.

The test drive

Outside, check for proper operation of the headlamps and taillamps, as some owners have reported frequent bulb failure, possibly because of a bad light sensor circuit, or a wonky alternator that creates voltage spikes.

Find the trunk release button and confirm it's working properly. If it seems stuck, you may need to use your thumbnail to free it.

If it gets stuck again, you'll probably need a new button. Also, be sure to check for proper operation of the lumbar adjustment on the driver's seat.

Some owners report noisy power steering pumps and increased resistance from the steering system as a sign of power steering pump failure, though this seems fairly rare.

Take your potential Legacy candidate to highway speeds and beyond, feeling for any shimmy or vibration through the steering, which seems to have affected a group of earlier Legacy's from this generation until revised parts in the suspension and steering system were released as a fix.

What owners like

Legacy owners typically talk about great wintertime traction, appreciable handling characteristics, sizing, and an all-around feel of planted confidence on virtually any road in virtually any weather. Comfort is rated well, and on models with the standard four-cylinder, fuel economy is, too.

What owners dislike

Typical owner complaints centre around a less-than-impressive standard stereo system, wind and road noise at speed, and interior finish quality and materials that fall behind the competition.

Engines

A standard 2.5 litre BOXER engine created 170 horsepower and came teamed to a new 'Lineartronic' Continuously Variable Transmission (CVT) in place of an automatic, or a six-speed manual for shoppers who preferred to shift their own gears. Need more power? Check out a Legacy 2.5 GT with a turbocharged version of the 2.5 litre engine with 265 horsepower. The Legacy 3.6R got a flat-six BOXER engine good for 256 horsepower.

The verdict

This generation Subaru Legacy seems to maintain the model's reputation as a reliable and sensible used-car bet. A solid used model with no apparent trouble signs should deliver comfortable, all-season-ready travels with room to spare.

Plan ahead to prevent vehicle and identity theft

On average, 420 vehicles are stolen every day in Canada. Up to one-third of these involve identity theft. To prevent this from happening to you, take a look at some valuable tips from Globalid, an identity restoration service available through Canadian car dealers:

In and Outside Your Vehicle

• Be very careful about what you leave in your vehicle. Never leave passports, driver licences, social insurance cards, health cards, personalized mail/bills and debit and credit cards.

• Secure vehicle ownership and insurance paperwork in a glove box or other locked compartments.

• Unattended vehicles should always be locked. Close all windows and turn on alarm/security systems. Never leave unattended vehicles idling.

• If possible hide the VIN of the vehicle, located on the driver's side bottom of the windshield, by covering it with paper or cardboard.

• Make your licence plate harder to steal by using a cover which requires a special tool to remove it without damaging it.

• Leaving your smartphone, tablet, laptop or flash drives in a visible location in an unattended vehicle is a magnet for thieves. If you must leave these items in your vehicle, conceal them.

• Avoid using drive-through banking or other ATM banking during off-hours and in isolated locations.

General Tips

• Protect your passwords. Never share them and make sure you cover up when using an ATM or debit terminal. Use strong passwords that are unlikely to be hacked or guessed.

• Shred documentation with personal information before disposal or recycling.

• Do not leave data on old computer equipment, such as hard drives or storage devices.

• Know the status of all your financial accounts and keep up-to-date so you can report discrepancies immediately.

• Protect your computer from viruses, phishing scams and hackers with up-to-date firewalls and software.

• Never provide personal information over the internet or by phone or mail, unless you initiate it and it is a reputable source.

• Never provide credit card information over email.

RSR GLOBAL says its identity restoration service provides victims with fraud experts and lawyers who administer the entire process. Additional information, as well as a free personal risk assessment survey is available at id.rsr-global.com.

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Up to one-third of car thefts involves identity theft. NEWS CANADA

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Five types of drivers we're sharing the road with

Recognize yourself?
From texting to tailgating, here are the habits that make your commute dangerous

STEVE GOW
For Metro

Canada's first online insurance marketplace (Kanetix) recently revealed that 84 per cent of respondents feel texting while driving should be a criminal offence. However, many of us are clearly still typing away behind the wheel.

Here's a friendly reminder of the five worst drivers on the road. Are you one of them?

The stats

According to CAA, motorists who text while driving are 23 times more likely to be involved in a vehicular accident than non-distracted drivers.

The Turbo-Charged Texter

This driver is defined by the one thing that shouldn't be attached to their hands – a smartphone.

Instead of observing the road, the Turbo-Charged Texter frantically taps away messages while trying to juggle the navigation of a multi-ton vehicle. Is there anything urgent enough that a driver needs to text while in motion?

Advice: Put your smartphone away or pull over. You wouldn't appreciate your doctor texting while performing gallbladder surgery, so don't text while your job is driving a car.

The Space Invader

Tailgating other vehicles on the road perpetually, this myopic motorist causes others to incessantly check their rearview mirror and think, "If I just stomped on my brakes right now, this person would literally eat my tailpipe." For the record, that is not a recommended tactic.

Advice: Leave lots of distance between yourself when following other vehicles. Also, get your eyes checked before you deserve vanity plates labelled "Mr. Magoo."

The Guess Where-To

An age-old cliché, this driver has an inability to simply depress a lever in order to signify his intended direction. Presumably lazy or unwittingly failing to transmit telepathically their navigational intentions, The Guess Where-To is especially dangerous when followed by The Space Invader.

Advice: Use the tools your vehicle's manufacturer has provided you. Operate your signal indicator.

Speed Racer

The most prevalent bad driving habit, the Speed Racer is defined by a need to excel one's vehicle through urban gridlock by driving as fast as possible from red light to red light. This culprit may reach their destination five minutes before everyone else, but they're dramatically increasing their odds of crashing their car as well.

Advice: Download an Enya album, slow down and follow the speed limit. You'll get to your destination without putting other drivers at risk. And you'll be quite relaxed.

The Colour Blind

Characterized by their inability to understand that traffic lights always turn from yellow to red, this monochromatic motorist often travels through stoplights, endangering pedestrians and drivers alike.

Advice: Pay attention. Remember, a yellow light cautions you to *stop* before the onset of a red light — not speed up.

Texting drivers are 23 times more likely to be involved in car accidents than the rest of us. ISTOCK

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New BMW concept car exudes premium luxury

The aptly named Vision Future Luxury concept is a subtle yet stunning carbon fibre and aluminum high-tech representation of what BMW believes is the shape of luxurious and innovative vehicles to come.

The German sports and executive car maker is being very careful and using the phrase "long-term outlook" when discussing the car on display at the 13th Auto China motor show, because it knows that concepts are just that — concepts. BMW doesn't want to get prospective and existing customers too excited. If it could go into production now, there would definitely be a queue of buyers long enough to stretch right around the exhibition space several times.

"Innovative technology and modern luxury have always been an important part of BMW's brand DNA," says Adrian van Hooydonk, senior vice president of BMW Group Design.

"We use visionary concept vehicles like the BMW Vision Future Luxury to show where we may be going with these themes in the future, and to give us new inspiration and motivation. The BMW Vision Future Luxury, with its innovative technologies and with meticulous precision and quality in every detail, takes our thinking on modern luxury a logical stage further."

The show car has a serious, angular yet understated presence and many of its exterior design flourishes evoke memories of the Gran Lusso Concept Coupé — the wonderful V12 GT tourer the company created with Italian design studio Pininfarina in 2013. And that's a good thing.

The vehicle looks compact, yet is in fact a business lounge at a Swiss airport cunningly disguised as a car. BMW has almost done away with the B-pillars and adopted coach doors (known in the trade as suicide doors) for the rear passengers so that with all four doors open the cabin is a huge, open space with room for transporting four in premium levels of luxury.

Inside, BMW has used layers of different materials to build up the cabin — an approach it calls "subtractive modelling" which, as well as looking elegant and uncluttered, is also meant to add strength, reduce weight and make travelling in or driving the car more intuitive.

Gone are the traditional dials and buttons of the dashboard to be replaced by three 36D displays that arc around the driver and take up less space yet, thanks to the richness and depth of their resolution, can give the driver the sense of looking at more traditional instruments.

And of course, there's a heads-up display and one that augments the road ahead by projecting information within the driver's line of vision that appears to be overlaid on the road or on buildings or points of interest. And so as not to feel left out, the front seat passenger also gets a touchscreen display to play with that can be used for navigation, infotainment or making hotel reservations.

In the back, rear-seat passengers get matching displays set into carbon surrounds and a detachable rear-seat command tablet plus a retractable table to finish off the business-class vibe. AFP

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Fuel consumption based on GM Testing in accordance with approved Transport Canada test methods. Your actual fuel consumption may vary. ††2014 Cruze LTZ, MSRP with freight, PDI & levies $28,489. 2014 Equinox LTZ FWD, MSRP with freight, PDI & levies $37,539. Dealers are free to set individual prices †Based on GM testing in accordance to Government of Canada test methods. ‡‡Offers valid for delivery dates between March 1st and April 30th, 2014; participating lenders are subject to change. 0% purchase financing offered on approved credit by TD Auto Finance Services, Scotiabank or RBC Royal Bank for up to 84 months on an eligible new or demonstrator 2014 Chevrolet Cruze, Sonic, Camaro (excludes Z28), Silverado HD 2500/3500, Tahoe and Suburban. Terms vary by model. Rates from other lenders will vary. Down payment, trade and/or security deposit may be required. Monthly payment and cost of borrowing will vary depending on amount borrowed and down payment/trade. 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An electric Volvo C30 with an experimental wireless charging pad. COURTESY OF VOLVO CAR

Sans cord: Volvo works on wireless car charging

Induction charging.

New system uses an electromagnetic field to transfer energy from the base station to the vehicle's battery

JIL MCINTOSH
Drive@metronews.ca

It's possible today to charge your phone or your electric toothbrush without directly plugging it into the wall, but how about a car? It could happen one day, thanks to an experimental project by Volvo that could potentially eliminate the cords on electric vehicles.

"You don't have to get the charging cable from the car and connect it to the grid," says Crister Lunde, project leader for power electronics and electric propulsion systems at Volvo Car Corporation. "You just park in the right position, and it starts charging."

Called induction charging, the system uses an electromagnetic field to transfer energy. It requires two induction coils, one of them located in a base station and the other in the vehicle. The coil in the charging base creates an alternating electromagnetic field, while the coil in the car picks up that power and converts it back to electrical energy to charge the vehicle's battery.

Lunde says the wireless system's charging time will essentially be the same as plugging the car in, but the real benefit is in the convenience. The charging pad eliminates opening the trunk, getting the cord out, and plugging in both ends. The wireless system is an even better option if it's raining or the cord is dirty from being on the ground, he says.

One of the issues the engineers are still working on is creating a failsafe object detection system. "If something like a cat or a small child crawled under the car, the system must close down," Lunde says. "It will stop operating until you remove them. They're still working with this, and it's still under development."

The system also needs to warn the driver if there are any metallic objects lying on the charging pad, which could interfere with the electromagnetic field.

Volvo isn't the only company working on inductive charging, which presents another issue. While each automaker would probably like to have a proprietary system, all electric cars will need to work with every wireless base. This would enable the eventual construction of a viable infrastructure of public charging systems, just as every gasoline pump nozzle fits every car's filler neck. "It's important for the future that there should be standards," Lunde says. "The chargers will have to be the same. We want a free transfer that everyone can use for public charging."

Energy transfer

"You don't have to get the charging cable from the car and connect it to the grid. You just park in the right position, and it starts charging."

Crister Lunde, project leader for power electronics and electric propulsion systems at Volvo Car Corporation

Facts and tips

- Batteries use direct current (DC), while household current is alternating current (AC), and the system uses a converter to change AC to DC for charging.
- Wireless charging could also be used for plug-in hybrids and extended-range vehicles, which plug in but also use gasoline engines for longer driving periods.
- The wireless system is self-contained and can be safely used on rainy days.

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*Limited time finance purchase offer available through Volkswagen Finance, on approved credit. Base MSRP of $16,385/$26,600 for a new and unregistered 2014 Jetta 2.0L / Tiguan 2.0T base model with 5/6-speed manual transmission, including $1,395/$1,610 freight and PDI, financed at 2.9% APR for 84 months equals 182 bi-weekly payments of $84/$139. $1,764/$3,230 down payment. Cost of borrowing is $1,467/$2,428 for a total obligation of $17,052/$28,528. PPSA fee, license, insurance, registration, any dealer or other charges, options and applicable taxes are extra. **$1,000 available on cash purchase, finance or lease (through Volkswagen Finance, on approved credit) of a new and unregistered 2014 Jetta 2.0L / Tiguan 2.0T base model, and certain TDI Clean Diesel models. Discount varies by model. Dealer may sell or lease for less. Dealer order/trade may be necessary. Offers end April 30, 2014 and are subject to change or cancellation without notice. †Based on a comparison of other 2013 and 2014 models available at the time of publication, in the compact sedan class. ††Based on calculation with the rear seats folded. Models shown: 2014 Jetta 1.8 TSI Highline, $24,490 / Tiguan 2.0T Highline R-Line, $40,190. Vehicle may not be exactly as shown. Visit vw.ca or your Volkswagen dealer for details. "Volkswagen", the Volkswagen logo, "Das Auto & Design", "Jetta", "Tiguan" and "Autobahn for All" are registered trademarks of Volkswagen AG. © 2014 Volkswagen Canada.

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*2014 Mazda3 has a higher residual value than any other vehicle in the compact car segment according to ALG. ALG is the industry benchmark for residual values and depreciation data, www.alg.com. †0% APR Purchase Financing is available on select new 2014 Mazda models. Terms vary by model. Based on a representative agreement using an offered pricing of $25,140 for the new 2014 CX-5 GX (NVXK64BA00) with a financed amount of $25,000, the cost of borrowing for a 48-month term is $0, monthly payment is $520.83, total finance obligation is $25,000. ♦No Payments for 90 Days (payment deferral) offer is available on all new in-stock 2014 Mazda models and only applies to purchase finance offers on approved credit. No interest will accrue during the first 60 days of the finance contract. After this period interest will begin to accrue and the purchaser will repay the principal and interest monthly over the term of the contract. Offer period April 1st – 30th, 2014. ‡Offer available on retail leases of all-new 2014 Mazda3 GX (D4XK64AA00)/2014 Mazda6 GX (G4XL64AA00)/2014 CX-5 GX (NVXK64BA00) with a lease APR of 2.49%/2.19%/2.49% and bi-weekly payments of $88/$119/$129 for 48/60/60 months, the total lease obligation is $9,203/$16,929/$18,329, including down payment of $0/$1,395/$1,495. As shown, Offered Pricing for all-new 2014 Mazda3 GT (D4TL84AA00)/2014 Mazda6 GT (G4TL64AA00)/2014 CX-5 GT (NXTL84BA00) with a lease APR of 2.49%/2.19%/2.49% and bi-weekly payments of $161/$166/$185 for 48/60/60 months, the total lease obligation is $16,744/$23,034/$25,506, including down payment of $0/$1,395/$1,495. Lease payments include freight and P.D.E. of $1,695/$1,695/$1,895. 20,000 km per year mileage allowance applies; if exceeded, additional 8¢ per km applies. Offers exclude HST. Offered leasing available to retail customers only. Licence, insurance, taxes and down payment (where applicable) are extra and may be required at the time of purchase. Dealer may sell/lease for less. Dealer order/trade may be necessary on certain vehicles. Offers valid April 1st – 30th, 2014, while supplies last. Lease and finance on approved credit for qualified customers only. Offers subject to change without notice. Visit mazda.ca or see your dealer for complete details.

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Limited time bi-weekly lease offers available through Honda Financial Services Inc. (HFS), to qualified retail customers on approved credit. Bi-weekly payments include freight and PDI (ranges from $1,495 to $1,695 depending on 2014 model), EHF tires ($29), EHF filters ($1), A/C levy ($100 except Civic DX models), and OMVIC fee ($5). Taxes, license, insurance and registration are extra. ΩRepresentative bi-weekly lease example: 2014 Civic DX Sedan // 2014 CR-V LX 2WD // 2014 Accord LX Sedan 6MT on a 60 month term with 130 bi-weekly payments at 1.99% // 1.99% // 1.99% lease APR. Bi-weekly payment is $84.92 // $134.92 // $124.65 with $0 down or equivalent trade-in, and $600 // $1,000 // $1,050 total lease incentive included. Down payments, $0 security deposit and first bi-weekly payment due at lease inception. Total lease obligation is $11,039.26 // $17,540.05 // $16,204.86. 120,000 kilometre allowance; charge of $0.12/km for excess kilometres. PPSA lien registration fee of $45.93 and lien registering agent's fee of $5.65, due at time of delivery are not included. For all offers: license, insurance, other taxes (including HST) and excess wear and tear are extra. Taxes payable on full amount of purchase price. Offers only valid for Ontario residents at Ontario Honda Dealers. Dealer may lease for less. Dealer order/trade may be necessary. Vehicles and accessories are for illustration purposes only. Offers, prices and features subject to change without notice. See your Ontario Honda Dealer or visit HondaOntario.com for full details. **Based on Association of International Automobile Manufacturers of Canada (AIAMC) data reflecting sales between 1997 and December 2013. ∞Based on Fuel Consumption Guide ratings from Natural Resources Canada. Transport Canada approved test methods used. Your actual fuel consumption will vary based on driving habits and other factors – use for comparison only.

Come on, feel the power of this 'magic' wand

Car wash. Don't underestimate the ability of the self-serve car wash to both clean your vehicle and focus your mind

AUTO PILOT
Mike Goetz
drive@metronews.ca

The weather around here last weekend was still on the cool side — well below the shorts and T-shirt threshold. But the upward trajectory of temperatures was registered and palpable in everyone's mood, and evident in the way everyone strutted around town in unzipped jackets.

I desperately needed an automotive action to acknowledge the change in weather fortunes. Since my appointment to switch the winter tires over to summers was a still a week away, I decided to head over to my local self-serve car wash emporium, where I would find that wonderful and slightly magic, high-pressure wand.

Maybe I don't get out enough, but I find it quite satisfying to have that beck and call. And to have the end result of my commanding to be a beautifully clean car, well that's just icing on top of icing.

On this occasion I felt the time was right to also power wash the floor mats. Salt was not expected for another seven months or so. The winter juice that I chased out of those mats was something to behold.

Later in the day, after the mats had dried in the sun, I was reluctant to put them back in place inside the Honda. So clean were the mats, and so not clean were still the insides of the Honda. But they did go back eventually, after the teenagers grudgingly did some vacuuming.

I also value the self-serve car wash for its ability to focus the mind. It's the time element thing. It's amazing how much you can attend to if you know you only have three minutes in which to get it done.

I only wish I could accomplish other things in my life so well in three minutes.

It definitely puts your mind in high gear. Not only are you working and focusing on your task as hard as you can, you are also simultaneously making lots of calculations. Like …

"This area I'm work-

Quoted

"I guess they have better wands at Hogwarts, but it's not likely I will get my hands on any of those."

Mike Goetz, columnist

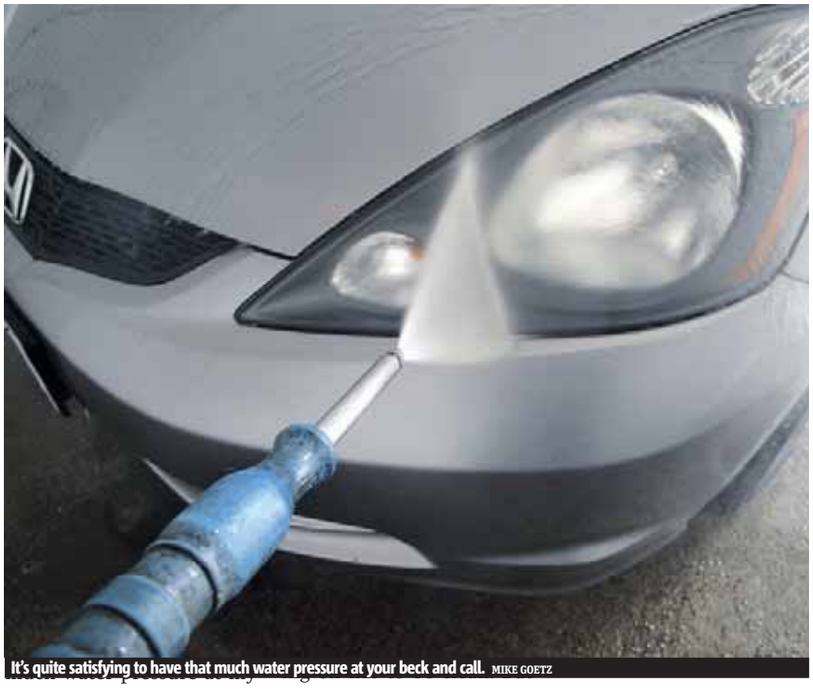
should I move on to other areas? How much time has passed? Should I look? No, don't look, keep going."

There is nothing more frustrating than running out of wand time with a fender to go.

Actually there is one more level of frustration — finding you missed a big spot. Cars never dry as clean as they look when they're wet.

I guess they have better wands at Hogwarts, but it's not likely I will get my hands on any of those as I'm not alumni.

Still I'm completely happy with just the "car wash wand." My time with them is the best three bucks I spend all week. I wield the wand, watch salt and grime float away on a river of my own making, and feel nothing but good.



It's quite satisfying to have that much water pressure at your beck and call. MIKE GOETZ

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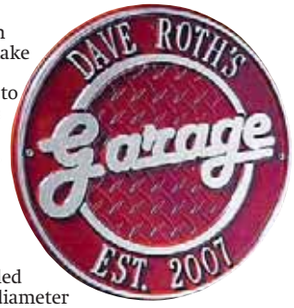
Parts department

WHEELBASE MEDIA

Coffee on the go

Attempting to consume your hot coffee or tea on the move and managing not to spill any can present a real challenge. The Stainless Steel Travel Mug from Keurig (the company that makes those single-serving coffee makers and "K-Cups") features a uniquely designed lid that opens with just one finger and, according to the manufacturer, is both leak-proof and spill-proof. In addition, its vacuum-insulated, double-walled construction will keep up to 14 ounces of beverages hot for four hours and cold drinks cold for 12 hours. The travel mug will also fit beneath nearly all Keurig machine models. Order one for $25 from keurig.com/accessories/keurg-stainless-steel-travel-mug.

Here's a good sign



This item would make a great addition to anyone's garage or office, whether for business or personal use. The retro-styled 12-inch-diameter Cast Metal Garage Sign from Personal Creations (Item # 3002114) is made from recycled aluminum and is hand-painted. But best of all, it can be personalized with the owner's name on top (up to 12 letters) and with a brief message on the bottom (up to nine letters). The sign is also suitable for indoor and outdoor use, sells for $75 and can be purchased at personal-creations.com.

A jack makes light work

Michigan-based salvage artist Breck Armstrong of Moss Studios specializes in creating nostalgic home and office decor pieces, including this vintage Car Jack Table Lamp. It's made using an actual jack from early 20th century cars (pre-1920), when changing a flat tire on the family Model T Ford was about as commonplace as filling it up with gas. Included with the table lamp is a handmade (in Chicago, Ill.) 12-inch-diameter burlap shade with metal hardware that seems to fit well with the 17-inch-tall lamp. Armstrong's Car Jack Table Lamp sells for $490 and is available through uncommongoods.com/product/vintage-car-jack-table-lamp.

A neat place to stash your trash

Here's a really useful item that also doubles as a conversation piece for your garage or recreation room. Garage Art has a wide selection of "bullet" trash cans featuring classic gasoline company logos. Included in the collection are Chevron, Flying A, Gilmore, Gulf and Mobilgas. Each 36-inch-tall by 15-inch-diameter container is made from 100-per-cent recycled steel and is powder-coated (a heat-cured powdered paint) for durability. Also included is a removable 12-gallon plastic liner along with, of course, the pivoting, self-closing door. You can order your favourite trash can for $250 from garageart.com.

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Horoscopes

♈ Aries
March 21 - April 20
You know what it is that you want so now it's just about how you are going to get it. If your plans are being held back by a lack of cash, what happens today and tomorrow will help. But ultimately, the effort must come from you.

♉ Taurus
April 21 - May 21
Mercury joins the Sun in your sign today and your mood will be better. The next three weeks are potentially the best of the year for you, so take advantage of the opportunities that come your way.

♊ Gemini
May 22 - June 21
Your feelings may be a bit fragile over the next 24 hours, so steer clear of people who are rude. Some days it is necessary to restrict yourself to your company.

♋ Cancer
June 22 - July 23
Don't try to solve others' problems by yourself. Be generous, especially with time and sympathy, but recognize that the only way friends will solve their issues is by looking for them themselves.

♌ Leo
July 24 - Aug. 23
Mercury, planet of the mind, crosses the career angle of your chart today, which means you will no longer be able to kid yourself about what is and is not possible.

♍ Virgo
Aug. 24 - Sept. 23
This is one of the best times of the year for you and it will get even better over the next few days as Mercury, your ruler, opens your mind to new possibilities.

♎ Libra
Sept. 24 - Oct. 23
Whatever it is that you fear, you need to put a name to it because only then will you be able to face it and conquer it. Most likely you have been worrying for no good reason.

♏ Scorpio
Oct. 24 - Nov. 22
It may feel as if you have no control over what is going on in your life but that simply isn't true. You have, however, allowed people to dictate to you what you can and cannot do. It's time to make it clear that enough is enough.

♐ Sagittarius
Nov. 23 - Dec. 21
While everyone is running around and bumping into each other as if the end of the world is nigh, you will be the picture of tranquility. That may mean you have no idea what is going on but there are times when ignorance is OK.

♑ Capricorn
Dec. 22 - Jan. 20
Yours may not be the most flexible sign but it will pay you to make an effort to adapt today. You have a great deal going for you at the moment but to make the most of it, be less set in your ways.

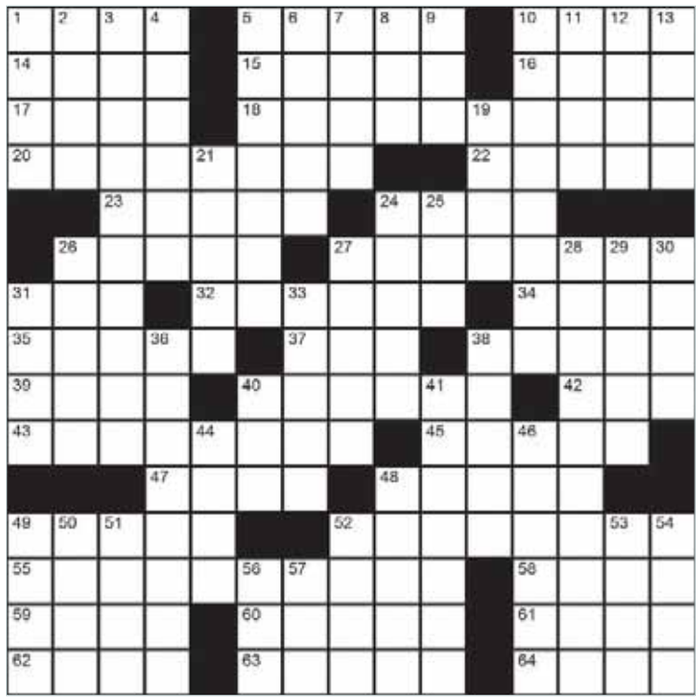
♒ Aquarius
Jan. 21 - Feb. 19
You will learn something over the next 24 hours but if you are smart, you will keep it to yourself for now. What you find out about a situation could be beneficial.

♓ Pisces
Feb. 20 - March 20
Sometimes it's good to get away from your duties and chores and lose yourself in activities you really enjoy. Such a time is now. SALLY BROMPTON

Crossword: Canada Across and Down

See today's answers at metronews.ca/answers.

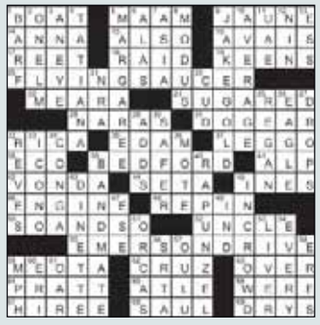
BY KELLY ANN BUCHANAN



Across
1. Daytime/nighttime
5. Theatrical work, __ Godunov
10. Havana's locale
14. TV handyman Bob
15. Mediterranean vacation island
16. Kitchen's kiln kin
17. Scrapes, budget-wise
18. __ of Canada
20. Canadian brand of toilet paper
22. Gather
23. Ms. Skye of "Say Anything..." (1989), and namesakes
24. Painting subject (en francais) for Manet
26. Terra __
27. __ Desert (Located in the Yukon, it's endearingly called the world's smallest desert)
31. '_' __ in Toronto
32. Northern Ontario city, __ Lake
34. __-_-soup
35. Crows
37. Pac. opposite when looking at Canada
38. Canadian newsman Mr. Mansbridge
39. __ of the moment
40. Invitees
42. Monk's title
43. Artsy statesman of ancient Athens
45. Cosine or sine
47. Wuthering Heights expanse
48. Voyageur's transport
49. The __ of 2014
52. Frontman of Rush: 2 wds.
55. Rare baleen creature: 2 wds.
58. Inactive
59. Ms. Reid
60. Boring tool
61. Foster film
62. Songstress Sheryl
63. Lances
64. Steel shade

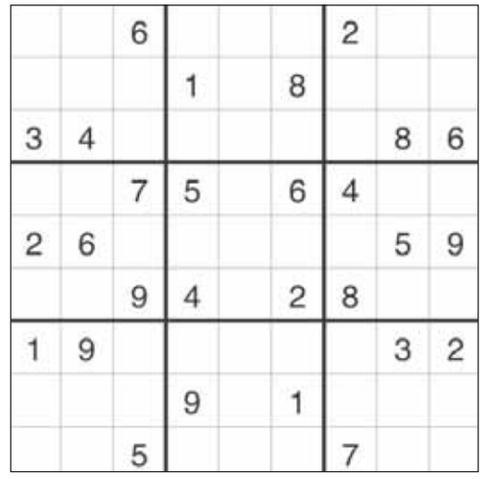
Down
1. "__ plaisir!" (Gladly, in Quebec)
2. "Grace Kelly" singer
3. Long-extinct marine reptile of ancient waters, such as of the Yukon
4. Team's sidelines cheers-leader
5. Important happening: 2 wds.
6. Some woodwinds
7. BC's Fraser, et al.
8. 'Special' suffix
9. Mediterranean isl. near Italy
10. The second 'C' of CIBC
11. Iris' place
12. Mr. Affleck's
13. Colony critters
19. Pusher-catching cop
21. Beginner bets
24. Sussex slammers
25. Mr. Linkletter
26. __ diem! (Seize the day!)
27. Quotes
28. Baseball position
29. 'I hope', to Caesar
30. Ms. Gilbert
31. Baking meas.
33. "Today" anchor Matt
36. Northern Alberta town
38. Mind your __ __ Qs
40. Mop & __ (Floor cleaner)
41. Canadian TV drama of 1996 to 2000 that viewers were 'invested' in watching
44. Haggler's concern
46. Considering, as an idea
48. Showbiz type
49. Federal org. concerning broadcasting
50. Beguiler
51. It means 'Soil'
52. Someone smitten's status
53. Addition __ (Canadian plus-size clothing chain)
54. Moray-like
56. Occurred
57. Beach structure

Yesterday's Crossword



Sudoku

How to play
Fill in the grid, so that every row, every column and every 3x3 box contains the digits 1-9. There is no math involved.



Yesterday's Sudoku

2	5	4	6	1	8	9	7	3
7	9	6	3	5	2	4	1	8
1	8	3	9	4	7	2	6	5
9	3	1	2	8	6	5	4	7
5	6	2	4	7	1	8	3	9
4	7	8	5	9	3	1	2	6
3	4	7	8	2	9	6	5	1
8	1	5	7	6	4	3	9	2
6	2	9	1	3	5	7	8	4

Today 9°/0° Sunny
Thursday 11°/5° Partly cloudy
Your #1 weather forecast now available in HD.
Check your local listings for details.
The Weather Network HD
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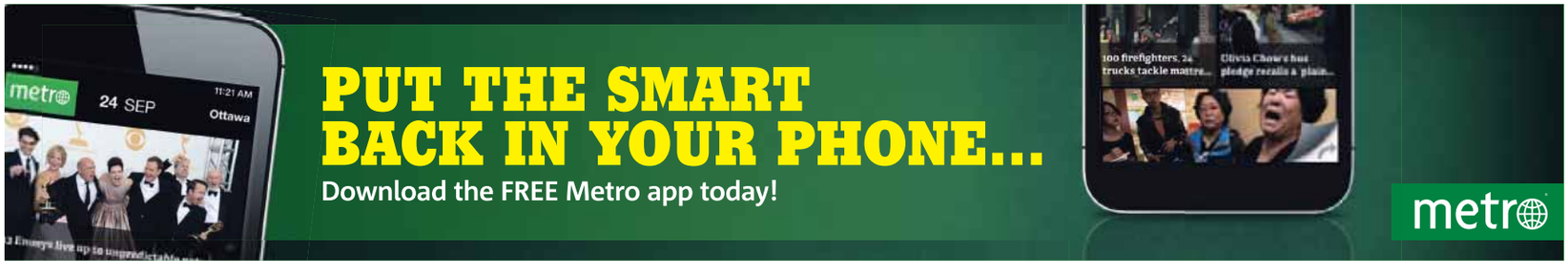


YOU PAY WHAT THE DEALER PAYS*

*Dealer is reimbursed for holdback included in invoice price.

HWY: **5.3**L/100 KM
CITY: **7.5**L/100 KM▾

GLS model shown♦
Selling Price: $19,276

2014

ACCENT 4-DOOR L

1.6L GASOLINE DIRECT INJECTION ENGINE ■ AM/FM/CD/MP3/USB/IPOD® AUDIO SYSTEM ■ POWER DOOR LOCKS ■ FRONT, SIDE AND CURTAIN AIRBAGS

DEALER INVOICE PRICE: $14,256‡

OR

OWN IT FOR $69 BI-WEEKLY PAYMENT

WITH 0%† FINANCING FOR 96 MONTHS

AND $0 DOWN

5 YEAR†† WARRANTY

ACCENT L 4-DOOR MANUAL. DEALER INVOICE PRICE INCLUDES $779 IN PRICE ADJUSTMENTS¤, DELIVERY, DESTINATION, AND FEES. PLUS HST.

PLUS GET 0%† FINANCING FOR 96 MONTHS

GLS model shown♦
Selling Price: $27,136

5 YEAR†† WARRANTY

HWY: **7.2**L/100 KM
CITY: **10.0**L/100 KM▾

2014

TUCSON GL

HEATED FRONT SEATS ■ EZ LANE CHANGE ASSIST ■ IPOD®/USB/MP3 AUXILIARY INPUT JACKS ■ INTEGRATED BLUETOOTH® HANDS-FREE PHONE SYSTEM ■ LED HEADLIGHT ACCENT W/ LED DAYTIME RUNNING LIGHTS

DEALER INVOICE PRICE: $22,933‡

OR

OWN IT FOR $119 BI-WEEKLY PAYMENT

WITH 1.9%† FINANCING FOR 96 MONTHS

AND $0 DOWN

TUCSON 2.0 GL FWD MANUAL. DEALER INVOICE PRICE INCLUDES $462 IN PRICE ADJUSTMENTS¤, DELIVERY, DESTINATION, AND FEES. PLUS HST.

2.4L FWD with an annual finance rate of 0%/0%/1.9%/0.9% for 96/96/96/96 months. Bi-weekly payments are $79/$69/$119/$136. $0 down payment required. Cost of borrowing is $0. Finance offer includes Delivery and Destination of $1,550/$1,550/$1,760/$1,760 fees, levies, and all applicable charges WD are $16,388/$14,256/$22,933/$27,189. Prices include price adjustments of $1,197/$779/$462/$1,306and includes Delivery and Destination of $1,550/$1,550/$1,760/$1,760, fees, levies, and all applicable charges (excluding HST). Finance offer excludes registration, insurance, PPSA and license fees. ai Auto Canada Corp. ¤Price adjustments are calculated against the vehicle's starting price. Price adjustments of up to $1,197/$779/$462/$1,306 available on in stock 2014 Elantra L Manual/Accent 4-Door L Manual/Tucson 2.0 GL FWD Manual/Santa Fe 2.4L FWD on cash purchases. Price adjustments ited AWD are $23,890/$$19,276/$27,136/$38,361. Prices include Price Adjustments of $1,445/$1,109/$1,659/$2,434, Delivery and Destination charges of $1,550/$1,550/$1,760/1,760, fees, levies, and all applicable charges (excluding HST). Prices exclude registration, insurance, PPSA and license fees. M) are based on Manufacturer Testing. Actual fuel efficiency may vary based on driving conditions and the addition of certain vehicle accessories. Fuel economy figures are used for comparison purposes only. ††¤♦Offers available for a limited time, and subject to change or cancellation without notice. a registered trademark of SiriusXM Satellite Radio Inc. All other trademarks and trade names are those of their respective owners. ††Hyundai's Comprehensive Limited Warranty coverage covers most vehicle components against defects in workmanship under normal use and maintenance conditions.

2014

SANTA FE XL

AVAILABLE FEATURES: BLUETOOTH® HANDS-FREE PHONE SYSTEM ■ DOWNHILL BRAKE CONTROL & HILL START ASSIST CONTROL ■ REMOTE KEYLESS ENTRY WITH ALARM

DEALER INVOICE PRICE:

$31,366‡

OR

GET

0%†

FINANCING FOR 48 MONTHS

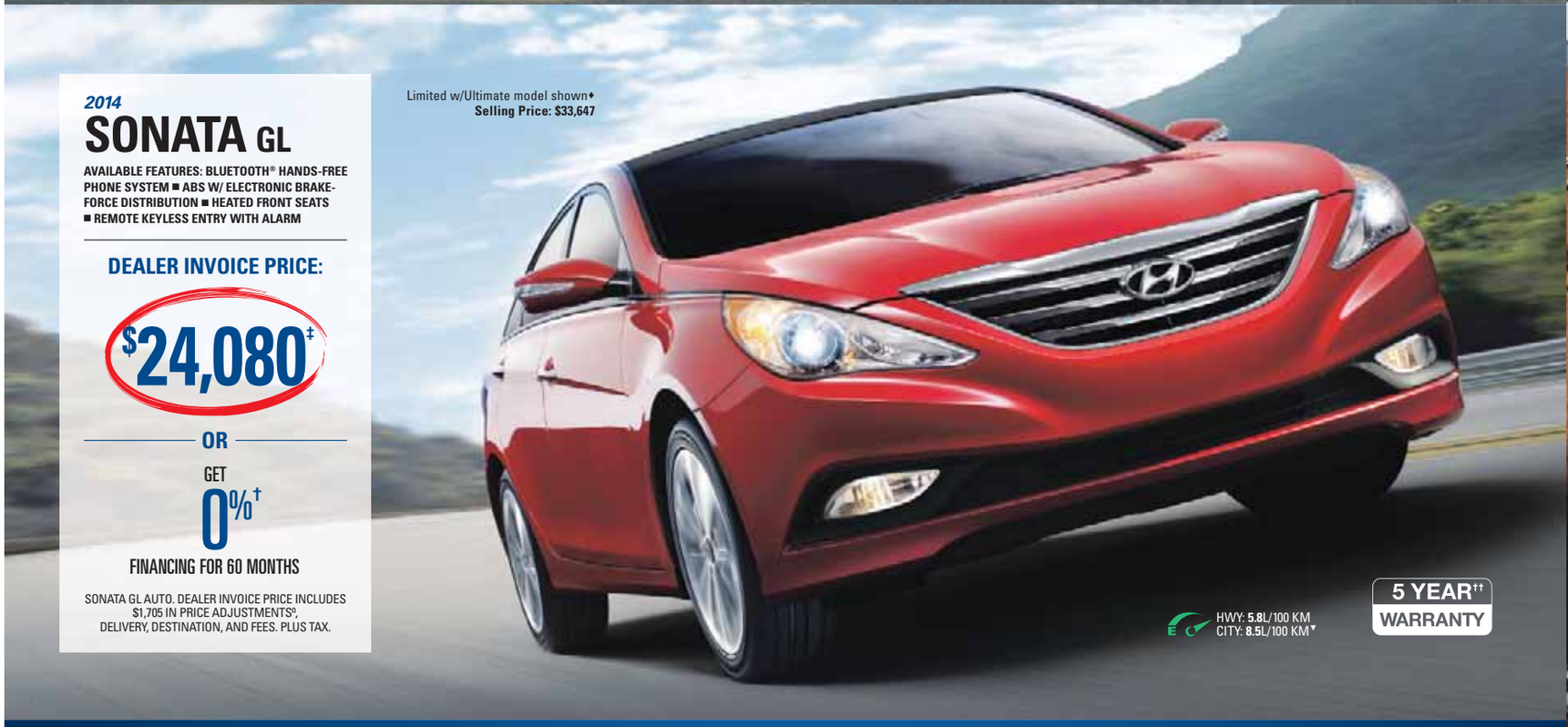
SANTA FE XL FWD. DEALER INVOICE PRICE INCLUDES $1,529 IN PRICE ADJUSTMENTS◘, DELIVERY, DESTINATION, AND FEES. PLUS TAX.

Limited model shown♦
Selling Price: $42,386

7 PASSENGER SEATING

HWY: **7.7**L/100 KM
CITY: **11.5**L/100 KM▾

5 YEAR††
WARRANTY



2014

SONATA GL

AVAILABLE FEATURES: BLUETOOTH® HANDS-FREE PHONE SYSTEM ■ ABS W/ ELECTRONIC BRAKE-FORCE DISTRIBUTION ■ HEATED FRONT SEATS ■ REMOTE KEYLESS ENTRY WITH ALARM

DEALER INVOICE PRICE:

$24,080‡

OR

GET

0%†

FINANCING FOR 60 MONTHS

SONATA GL AUTO. DEALER INVOICE PRICE INCLUDES $1,705 IN PRICE ADJUSTMENTS◘, DELIVERY, DESTINATION, AND FEES. PLUS TAX.

Limited w/Ultimate model shown♦
Selling Price: $33,647

HWY: **5.8**L/100 KM
CITY: **8.5**L/100 KM▾

5 YEAR††
WARRANTY

5 YEAR WARRANTY

5-year/100,000 km Comprehensive Limited Warranty††
5-year/100,000 km Powertrain Warranty
5-year/100,000 km Emission Warranty

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